

Regulations for naldo tickets issued as mobile tickets (outside the CiCoBW sales system), Print@Home tickets, or via naldo smartcards.

1. Basic Provisions

1. These provisions apply to naldo tickets purchased for use on a mobile device as a mobile ticket, for self-printing as a Print@Home ticket, or via a smart card as the storage medium.
2. naldo tickets in the form of Print@Home tickets can be purchased as follows:
 - via the naldo online ticket shops at <https://rsv.naldo.de>, <https://rab.naldo.de>, and <https://tuebus.naldo.de>, or
 - via the subscription customer portal at www.abos.naldo.de – exclusively as non-transferable substitute products for purchased mobile tickets and smartcards, valid within the naldo network area, or
 - via the list-based procedure at schuelermonatskarten.naldo.de – exclusively as non-transferable substitute products for purchased mobile tickets and smartcards, valid within the naldo network area..
3. naldo tickets can be purchased as mobile tickets as follows:
 - via the naldo app (with the exception of subscriptions) or
 - via the subscription customer portal at www.abos.naldo.de or
 - via the student list procedure at www.schuelermonatskarten.naldo.de.
4. naldo tickets on smartcards can be purchased as follows:
 - via the subscription customer portal at www.abos.naldo.de, or
 - using the appropriate naldo order form, or
 - via the list-based procedure at www.schuelermonatskarte.naldo.de.
5. The contract is concluded:
 - upon purchase via the naldo online ticket shop, when the ticket is made available via the online ticket shop,
 - upon purchase via the naldo app, when the ticket is made available in the naldo app,
 - upon purchase via the subscription customer portal, when the Print@Home ticket is made available by the selected subscription center, and
 - upon purchase via the student list procedure, when the Print@Home ticket is made available by the subscription center.

6. - *no longer occupied* -
7. Replacement products issued as Print@Home tickets—available for semester tickets purchased as mobile tickets, as well as for the "Deutschlandticket 1. Klasse BW," annual subscriptions (general public), 9 a.m. annual subscriptions (general public), JobTickets, monthly passes for kindergarten children, "Eltern-Spar-Karten" (parent discount cards), senior subscriptions, family subscriptions, and the "naldo-Plus" add-on option for the Deutschlandticket—are non-transferable. The geographical validity of monthly student passes (issued as Print@Home tickets to replace "naldo-Deutschlandticket JugendBW" tickets) and annual subscriptions (issued as Print@Home tickets to replace Deutschlandtickets) is limited to the naldo transport network area. Otherwise, the specific terms and conditions applicable to the individual naldo tickets listed in Section 4.3 of the naldo fare regulations apply.

2. naldo fare product range comprising mobile tickets, Print@Home tickets, and e-ticket travel entitlements on smartcards

The range of naldo tickets—comprising mobile tickets, Print@Home tickets, and smartcards—is listed in Section 4.3 of the naldo fare regulations.

In addition, the Deutschlandticket (see Section 12.9 of the naldo fare regulations) can be ordered as a mobile ticket or via smartcard through the customer portal or using the appropriate naldo order form (see Section 1, Para. 3 and Section 1, Para. 4), and the 1st Class BW add-on option (see Section 12.2 of the naldo fare regulations) can be ordered via smartcard (see Section 1, Para. 4)..

3. Further provisions regarding the purchase of mobile tickets, Print@Home tickets, and e-ticket travel entitlements via smartcards

- (1) Mobile tickets, Print@Home tickets, and eTicket travel entitlements (via smart cards) are purchased through an independent booking made by the customer for themselves or for a third party—in each case, where applicable, including any accompanying passengers.
- (2) Due to the technical nature of the Internet, continuous availability of the option to purchase mobile tickets, Print@Home tickets, and eTicket travel entitlements (via smart cards) cannot be guaranteed.
- (3) There is no entitlement to receive discounted mobile tickets or Print@Home tickets (such as, in particular, promotional offers under Section 9.2 Para. 2 of the naldo tariff regulations) if, due to technical issues, the online ticket shop only becomes available again after the advance purchase period has expired.
- (4) In the event that the online ticket shop, the naldo app, or a subscription portal is unavailable, or if a mobile ticket or Print@Home ticket fails to download or downloads incompletely, the passenger is required to purchase a valid ticket by other means before commencing the journey.

- (5) naldo and the contractual partners associated with the online ticket shop, the naldo app, or the subscription customer portal assume no liability for costs incurred by the customer—whether directly or indirectly—through the use of products provided via the online ticket shop, the naldo app, or a subscription portal; this applies in particular to transaction fees charged by financial institutions and to all telecommunications costs.

4. Use of mobile tickets, Print@Home tickets, or e-ticket travel entitlements via smart cards

- (1) Mobile tickets, Print@Home tickets, or eTicket travel authorizations (via smartcards) must be purchased before the start of the journey—i.e., before boarding the vehicle—and, in the case of Print@Home tickets used as travel documents, must also be printed out before the journey begins. Mobile tickets or Print@Home tickets purchased after the journey has commenced will not be accepted and are therefore invalid.
- (2) The following tickets must be displayed via the "Wohin-Du-Willst" app when held as mobile tickets: Deutschlandtickets (standard, JobTicket, Tübingen, and Tübingen with KreisBonusCard); Deutschlandticket JugendBW (naldo: apprentices, FSJ/BFD volunteers; Tübingen: school students, KreisBonusCard); Deutschlandticket JugendBW via the student list procedure; and personal annual subscriptions (standard), personal 9 a.m. annual subscriptions (standard), personal JobTickets, and senior annual subscriptions (network-wide).
- (3) Fare products purchased via the naldo app must be displayed as mobile tickets within the naldo app.
- (4) Mobile tickets and Print@Home tickets are generally non-transferable.
Exception 1 – valid only for single tickets (child) and day tickets (child): For a passenger to whom a mobile ticket or Print@Home ticket has already been issued, an additional mobile ticket or Print@Home ticket suitable for that purpose—also issued in that passenger's name—may be purchased. This allows the passenger to use 1st-class rail services (see Section 6.1 of the naldo fare regulations) or to take along a bicycle (see Section 8.2 of the naldo fare regulations) or a bulky item or similar (see Section 8.3, Para. 2 of the naldo fare regulations). If multiple such additional requirements apply, the corresponding number of additional tickets is required. The passenger who purchased tickets for additional passengers must be present throughout the entire journey or journeys.
- (5) Mobile tickets, Print@Home tickets, and eTicket travel entitlements on smartcards are generally valid only in conjunction with an official photo ID (issued by a public authority) belonging to the passenger for whom the ticket was issued. The naldo-Deutschlandticket JugendBW is valid only in conjunction with an official photo ID. For children and young people up to the age of 16, a student ID card suffices as proof of identity. If no such card is issued, the requirement to provide proof of identity is waived.

Exception 2: For multi-person tickets—such as, in particular, Group Day Tickets (see Section 5.4.2 of the naldo tariff regulations)—as well as when accompanied by up to four children under the age of six (see Section 3.3, Sentence 3 of the naldo tariff regulations), the official photo ID of the passenger to whom the ticket was issued is also sufficient. The passenger to whom the ticket was issued must be present throughout the entire journey or journeys.

Exception 3: No official photo ID needs to be presented for transferable annual subscriptions, transferable "9 a.m." annual subscriptions, and transferable naldo Job Tickets, nor for the naldo-Plus add-on option for the Deutschlandticket.

During a ticket inspection, the mobile ticket, Print@Home ticket, or smartcard and the corresponding official photo ID must be presented without being asked.

Presenting an official photo ID at a later time following an objection or violation report will not be accepted.

- (6) In cases where the specific terms and conditions for individual naldo tickets listed in Section 4.3 of the naldo tariff regulations mandate specific proof to validate the ticket—which must be presented unsolicited during a ticket inspection—this requirement applies equally to mobile tickets and Print@Home tickets. This applies in addition to any obligation to carry an official photo ID as stipulated in Paragraph (5).
- (7) It is the responsibility of the customer or passenger to ensure they have the necessary hardware and software to download mobile tickets or Print@Home tickets (and, in the case of Print@Home tickets, to print them out) and to obtain the relevant information in advance. If the mobile ticket or Print@Home ticket cannot be displayed correctly, the ticket is invalid.

When mobile tickets are used as travel documents, they must be presented in the format intended for display—specifically, by accessing them from the app's ticket storage; presenting a saved image file or a screenshot of the mobile ticket is not permitted. All information must be complete and clearly legible and verifiable. The passenger is responsible for ensuring the device remains operational throughout the entire journey. The user is responsible for operating the device. However, during a ticket inspection, inspection staff may require the device to be handed over while the customer is present; the passenger must comply with this request. If a mobile ticket cannot be obtained or presented due to device failure (e.g., a dead battery or technical malfunction), this is treated as traveling without a valid ticket; please refer in particular to § 9 Paragraph 3 of the naldo Conditions of Carriage.

When Print@Home tickets are used as travel documents, they must be presented as a printout on white A4 paper in the original size, in either color or black and white. All information must be complete and clearly legible and verifiable. A separate sheet of paper must be used for each

Print ticket—or, if the day ticket shop's system consolidates multiple Print@Home tickets into one or more combined tickets, for each combined ticket.

- (6) In the event of misuse—specifically, for instance, the unauthorized use by multiple persons of a ticket valid for a single individual—the person concerned may be barred from purchasing further mobile tickets or Print@Home tickets. Section 9 of the naldo Conditions of Carriage remains unaffected by this provision.

5. Return, cancellation, revocation, exchange, and refund of mobile tickets, Print@Home tickets, or eTicket travel entitlements on smartcards

- (1) The return, cancellation, revocation, exchange, and refund of mobile tickets or Print@Home tickets are excluded, with the exception of subscriptions (since Print@Home tickets can be printed multiple times and mobile tickets can exist on multiple devices). For subscriptions, the respective standard individual provisions apply.
- (2) – *no longer in use* –
- (3) For the Deutschlandticket and Deutschlandticket Jugend BW (whether as a mobile ticket or on a smart card), the provisions regarding termination set out in Sections 12.9 and 5.17 of the naldo tariff regulations apply in particular.

6. Additional provisions for mobile tickets, Print@Home tickets, and eTicket travel entitlements via smartcards

- (1) When purchasing Print@Home tickets via the naldo online ticket shops (<https://rsv.naldo.de>, <https://rab.naldo.de>, and <https://tuebus.naldo.de>) or mobile tickets via the naldo app, the applicable General Terms and Conditions (GTC)—specifically the "GTC for Print@Home tickets from the naldo online ticket shop and mobile tickets for the naldo app"—also apply.
- (2) – *no longer in use* –
- (3) When purchasing mobile tickets and smartcards via the naldo customer portal (www.abos.naldo.de), the applicable General Terms and Conditions (GTC)—specifically the "GTC for naldo season tickets/subscriptions as mobile tickets and smartcards"—also apply.

Overview of the scope of city fares

For the geographical scope of the city fares, please also refer to Appendices 9 and 10.

Albstadt-Ebingen – City fare I - Preisstufe 36

all bus and train lines throughout the Ebingen district (incl. Gymnasium Ebingen)

Albstadt-Tailfingen/Truchtersingen – City fare I - Preisstufe 37

all bus lines throughout the Tailfingen districts (incl. Lammerberg/Nank, Langenwand and Stiegel) and Truchtersingen (incl. Bol) as well as the direct connections between these districts

Albstadt-Onstmettingen – City fare I - Preisstufe 38

all bus lines throughout the entire district Onstmettingen (incl. Allenberg, Hohberg and Raichberg)

Bad Saulgau – City fare II - Preisstufe 46

all bus lines in the city center Bad Saulgau

Bad Urach – City fare II - Preisstufe 21

all bus and train lines in the city center Bad Urach (incl. Bleiche und Georgiisiedlung)

Balingen – City fare I - Preisstufe 31

all bus and train lines in the city Balingen including all districts (without Lochen, Jugendherberge)

Bisingen – City fare II – Preisstufe 34

all bus routes in the main town Bisingen (incl. Steinhofen)

Bodelshausen – City fare I - Preisstufe 15

all bus lines throughout the town Bodelshausen

Burladingen – City fare II - Preisstufe 33

all bus and train lines in the city center Burladingen

Dettingen a. d. E. – City fare I - Preisstufe 28

all bus and train lines throughout the town Dettingen an der Erms (incl. Buchhalde and Gsaidt)

Ergenzingen – City fare II - Preisstufe 18

all bus lines throughout the district Ergenzingen (incl. Liebfrauenhöhe)

Gammertingen – City fare II - Preisstufe 39

all bus and train lines in the city center Gammertingen

Gomaringen – City fare I - Preisstufe 14

all bus lines throughout the town Gomaringen (incl. Hinterweiler and the district Stockach; without Höhnisch)

Hechingen – City fare I - Preisstufe 32

all bus lines in the Hechingen town center incl. The districts Boll and Stetten

Kirchentellinsfurt/Wannweil – Preisstufe 19

All bus and train lines between the localities of Kirchentellinsfurt (excluding Mahden) and Wannweil, as well as within the locality of Kirchentellinsfurt (excluding Mahden): Fare zone 1 prices apply.

Lichtenstein-Unterhausen – City fare I - Preisstufe 27

all bus lines throughout the Unterhausen district

Mengen – City fare II - Preisstufe 45

all bus lines in the town center of Mengen

Metzingen – City fare II - Preisstufe 29

all bus and train lines in the city of Metzingen, including all districts

Meßstetten – City fare II - Preisstufe 35

all bus routes in the town center of Meßstetten (including Bueloch)

Mössingen – City fare II - Preisstufe 13

All bus and train lines in the town of Mössingen, including all districts.

Münsingen – City fare I - Preisstufe 25

All bus lines in the town center of Münsingen (including the hospital) and the district of Auingen.

Ostrach – City fare II - Preisstufe 49

all bus lines in the town center of Ostrach (excluding outlying districts)

Pfullendorf – City fare II - Preisstufe 48

all bus routes in the Pfullendorf town center

Rottenburg a. N. – City fare II - Preisstufe 12

all bus lines in the Rottenburg town center (incl. Freibad and Schadenweilerhof)

Sigmaringen – Preisstufe 41

all bus stops in the town center of Sigmaringen, including the district of Laiz

Starzach – City fare II – Preisstufe 17

All bus routes and all on-demand services operated by Fa. Vollstädt in the municipality of Starzach, including Eyach.

Tübingen – Preisstufe 11

all bus and train lines in the city of Tübingen, including all districts

Special regulations for the Tübingen city fare

The following additional regulations apply to journeys within the Tübingen city fare zone (fare stage 11):

1. Deviations from the naldo fare regulations

1.1. - *no longer occupied* -

1.2. Monatskarte (Monthly pass) (for everyone)

Holders of a standard monthly pass or a 9 a.m. monthly pass for the Tübingen city fare zone (fare stage 11) may — in addition to the accompanying passenger rules set out in Section 5.5 of the naldo fare regulations — take along up to three children (up to the age of 15) free of charge. This applies on school days from 2:00 p.m. onwards and all day on days when there is no school (i.e., holidays uniformly designated for all schools by the state of Baden-Württemberg), in each case until 5:00 a.m. the following day. This means that up to four people may use the standard monthly pass together, provided that no more than one person in the group is over the age of 14; the provision in Section 3.3, Sentence 3 of the naldo fare regulations may also be applied. This option to take additional passengers along applies only if the ticket can be presented for inspection at any time.

In all other respects, the regulations governing the standard monthly pass or the 9 a.m. monthly pass apply (see Section 5.5 or Section 5.5.a of the naldo fare regulations, respectively).

1.3. – *no longer occupied* –

1.4. Jahres-Abo (Annual subscription) (for everyone)

Holders of a transferable annual subscription (for everyone), a transferable "9 a.m." annual subscription (for everyone), or a transferable Job-Ticket for the Tübingen city fare zone (fare stage 11) may — in addition to the accompanying passenger rules set out in Section 5.8 of the naldo fare regulations — bring along up to three children (up to the age of 15) free of charge. This applies on school days from 2:00 p.m. onwards and all day (until 5:00 a.m. the following day) on days when there is no school (i.e., holidays uniformly designated for all schools by the state of Baden-Württemberg). This means up to four people may use the transferable annual subscription (standard) together, provided no more than one person is over the age of 14; the rule in Section 3.3, Sentence 3 of the naldo fare regulations may also be applied. This

option to bring additional passengers is valid only if the ticket can be presented at any time.

For a personal annual subscription (for everyone), a personal 9 a.m. annual subscription (for everyone), or a personal Job-Ticket for the Tübingen city fare zone, there is no option to bring additional passengers (with the exception of the rule set out in Section 3.3, Sentence 3 of the naldo fare regulations).

In all other respects, the provisions for the annual subscription (for everyone), 9 a.m. annual subscription (for everyone), and Job-Ticket apply (see Sections 5.8, 5.8a, and 5.10 of the naldo fare regulations, respectively).

1.5. – *no longer occupied* –

1.6. – *no longer occupied* -

1.7. Short-distance fare

Within the Tübingen city fare zone (fare stage 11), specific travel routes are designated for each route and boarding stop where the short-distance fare applies (see Appendix 8A for pricing). These designated short-distance routes are announced on notices at the stops and published online at www.swtue.de.

The short-distance fare for fare stage 11 does not permit transfers.

Otherwise, the regulations governing short-distance fares apply (see Section 5.1.1 of the naldo fare regulations).

1.8. Ticket-free travel on Saturdays

On all Saturdays, travel is free of charge within the Tübingen city fare zone (fare stage 11)—funded by the City of Tübingen—all day until 5:00 a.m. the following day on the following lines or line sections, including the Hirschau – Wurmlingen – Unterjesingen section of TüBus line N98:

- RB63 (ZÖA),
- all TüBus-lines, with the exception of the on-demand service „Nacht-SAM“,
- Line 18 (Groß/TüBus),
- Line 19 (RAB/TüBus),
- Line 828 (FMO) und
- Line X82 (FMO).

Passengers starting or ending their journey in Wurmlingen (regional line 18) or Kiebingen (RAB line 19 and TüBus line N88) have the option

— instead of purchasing a fare-zone 2 ticket to or from Tübingen — to buy a cross-zone short-distance ticket (see section 5.1.1 of the naldo fare regulations) to or from Hirschau or Bühl, thereby entitling them to travel free of charge for the remainder of the journey.

2. Additional tariff offers

Within the Tübingen city fare zone (fare stage 11), in addition to the tickets offered across the entire transport network in accordance with Section 4 of the naldo fare regulations, the following additional tickets are available for use within the Tübingen city fare zone (for prices, see Appendix 8A):

- 4er Karte (4-trip ticket, adult or child) and Bonus-4er-Karte (Bonus 4-trip ticket, adult or child) (see Section 2.1),
- Sondertagesticket Gruppe (Special group day ticket) (see Section 2.2),
- Abo-Familienkarte (Family subscription ticket) (see Section 2.5),
- Bonus-Monatskarte (Bonus monthly ticket) (see Section 2.7), and
- Bonus-Schülermonatskarte (Bonus monthly ticket for students) (see Section 2.8).

2.1. 4er Karte (4-trip ticket, adult or child) and Bonus-4er-Karte (Bonus 4-trip ticket, adult or child)

4-trip tickets consist of 4 single tickets (adult or child).

4-trip tickets are transferable prior to the start of the journey and may be used by multiple persons simultaneously.

One section must be validated per person per journey — typically by means of a date/time stamp from a validation machine. The regulations set out in Section 6, Paragraph 3, Part 1 of the naldo Conditions of Carriage apply in this regard.

Discounted 4-trip tickets (Bonus 4-trip tickets) are issued to holders of a KreisBonusCard or KreisBonusCard extra (or, in the case of child Bonus 4-trip tickets, to holders of a KreisBonusCard Junior or KreisBonusCard Junior extra), provided that Tübingen (including its districts) is listed as the place of residence on the KreisBonusCard (extra). These tickets are available exclusively at specific sales outlets of the TüBus company. The KreisBonusCard (extra) or KreisBonusCard Junior (extra) must be presented for inspection during ticket checks.

4-trip tickets may be declared invalid as of a specific cut - off date in the event of fare changes. This cut - off date will be publicly announced

no later than 7 days prior to the fare change. The value of unused sections — calculated based on the fare rates in effect at the time of the ticket's purchase — will be refunded if the invalidated 4-trip ticket is presented within three months of the cut - off date at the location specified in the public announcement.

Otherwise, the regulations governing single tickets (adult or child) apply (see No. 5.1 of the naldo Fare Regulations).

2.2. Sondertagesticket Gruppe (Special group day ticket)

On specific days announced in the local press, a special group day ticket is issued at a reduced price compared to the standard group day ticket.

Otherwise, the regulations for the group day ticket apply (see Section 5.4.2 of the naldo fare regulations).

2.3. - *no longer occupied* -

2.4. - *no longer occupied* -

2.5. Familien-Abo (Family subscription ticket)

Family season tickets are issued to couples or single parents with children living in a shared household in Tübingen.

For the purposes of the family season ticket, a "child" is defined as a person under the age of 22 (up to and including the month of their birthday) who attends a public, state-approved, or state-recognized private school in Tübingen offering full-time instruction (whether general education or vocational training). This definition excludes apprentices, university students, and participants in the Federal Volunteer Service, a Voluntary Social Year, a Voluntary Ecological Year, or comparable social service programs.

Each family member for whom a ticket is requested receives a naldo smart card serving as the ticket; this card contains the personal, non-transferable travel entitlement. Within their validity period, these tickets are valid for an unlimited number of journeys, including unlimited stopovers and transfers. They remain valid until 12:00 noon on the first working day of the month following the validity period. If this first working day is a Saturday, the tickets remain valid until 12:00 noon on the next working day. Otherwise, the fare regulations for the student monthly pass apply to the children (see sections 5.6.1 and 5.6.2 of the naldo fare regulations) — specifically including the leisure-time rule listed in section 5.6.2, which generally applies throughout the entire transport network.

Family subscriptions entitle holders to travel in 2nd class on trains; upgrading to 1st class is not permitted.

Family subscriptions can be purchased at designated sales outlets upon submission of the appropriate naldo order form or via the subscription customer portal at www.abos.naldo.de. Orders can only be processed if a current eligibility certificate—signed by the school and following the prescribed format—is enclosed or uploaded for each student.

Start:

Subscriptions for family passes may commence on the first day of any month, provided the order is placed via www.abos.naldo.de by the 10th of the preceding month, or the relevant order — submitted using the appropriate naldo order form accompanied by a SEPA direct debit mandate — is received by the issuing agency holding the naldo contract by the 10th of the preceding month. The subscription contract becomes effective upon the provision of the Print@Home ticket, subject to a successful credit check. Family subscriptions are payable on a monthly basis. The monthly debit amount must be paid in full in advance. The issuing company must be authorized to collect this amount from the customer's bank account until further notice. The customer undertakes to ensure that the monthly debit amount is available in the specified account starting from the 15th of the preceding month. The SEPA direct debit mandate includes consent for the account-holding financial institution to adjust the monthly debit amount (increase or decrease) in the event of tariff changes.

Duration:

The subscription is valid for a minimum of 12 consecutive months. Unless cancelled, it renews for an indefinite period. Proof of eligibility for the children's tickets must be resubmitted after one year. If eligibility for the children's tickets ceases to exist, the tickets will not be renewed.

Termination:

In the event of early termination prior to the end of the 12-month term, any recalculation of charges shall be based on the difference between the subscription price and the standard monthly tickets for the Tübingen city fare zone (fare zone 11)—or, for children, the difference between the subscription price and the monthly student tickets for the Tübingen city fare zone (fare zone 11)—for the period elapsed during the subscription year, plus a fee of €2.00; however, the amount charged shall not exceed the difference between the total monthly amounts actually debited and the total fare corresponding to the subscription price that would have been payable for the full 12-month period.

Otherwise, the provisions of Section 5.8.5 of the naldo fare regulations (regarding monthly payment) shall apply accordingly.

Rate changes:

The provisions of Section 5.8.6 of the naldo fare regulations (regarding monthly payment) apply accordingly.

Insufficient Funds:

If the monthly ticket fare cannot be collected due to insufficient funds, or if the account holder disputes a debit despite it being processed correctly, the issuing company may terminate the subscription with immediate effect. The customer shall bear any costs associated with returned direct debits.

If the subscriber is not the holder of the account specified in the SEPA direct debit mandate, the subscriber (or their legal representative, where applicable) and the account holder shall be jointly and severally liable for all payment obligations arising from the subscription contract.

Unless the customer has participated in the subscription continuously for at least one year, an additional charge will be levied covering the difference between the subscription price and the standard monthly ticket for the Tübingen city fare zone (fare zone 11)—or, in the case of children, the difference between the subscription price and the monthly student ticket for the Tübingen city fare zone (fare zone 11)—for the period elapsed during the subscription year; however, this additional charge shall not exceed the difference between the total monthly amounts actually collected and the total fare that would have been payable for the subscription over those 12 months.

Loss or destruction:

The provisions of Section 5.8.2 of the naldo fare regulations (regarding personal subscription cards) apply accordingly.

Changes to the subscription:

The provisions of Section 5.8.8 of the naldo fare regulations (regarding monthly payment) apply accordingly.

2.6. – *no longer occupied* -

2.7. Bonus-Monatskarte (Bonus monthly ticket)

Holders of a KreisBonusCard or KreisBonusCard extra are eligible for discounted personal monthly passes (BonusMonatskarten), provided that Tübingen (including its districts) is listed as the place of residence on the KreisBonusCard (extra). The KreisBonusCard Junior and

KreisBonusCard Junior extra do not entitle the holder to use the personal monthly pass.

Bonus monthly passes are valid for the designated calendar month and remain valid until 12:00 noon on the first working day of the following month. If that working day is a Saturday, the passes remain valid until 12:00 noon on the next following working day.

During the validity period, the bonus monthly pass entitles the holder to an unlimited number of journeys, including unlimited stopovers and transfers.

The bonus monthly pass is valid only in conjunction with the KreisBonusCard (extra) and an official photo ID (issued by a public authority). Both must be presented without being asked during a ticket inspection, along with the bonus monthly pass.

The bonus monthly pass is non-transferable; before use, the holder must personalize it by writing their first and last name on it in indelible ink.

No accompanying passenger regulations apply (with the exception of the rule set out in Section 3.3, Sentence 3 of the naldo fare regulations).

The City of Tübingen funds the discount for the bonus monthly pass.

Bonus monthly passes are available only at specific sales outlets of the TüBus company.

In all other respects, the regulations for standard monthly passes (available to the general public) apply (see Section 5.5 of the naldo fare regulations).

2.8. Bonus-Schülermonatskarte (Bonus monthly ticket for students)

Holders of a KreisBonusCard, KreisBonusCard extra, KreisBonusCard Junior, or KreisBonusCard Junior extra are eligible for discounted personal monthly student passes (Bonus-Schülermonatskarten), provided that Tübingen (including its districts) is listed as their place of residence on the card. The City of Tübingen funds the discount for these passes.

When purchasing a Bonus-Schülermonatskarte with a KreisBonusCard or KreisBonusCard Junior, the holder must present a rejection notice from the District of Tübingen regarding the coverage of student transport costs under the "Education and Participation Package" (Bildungs-

und Teilhabepaket). This rejection notice must be less than one year old.

In contrast, holders of a KreisBonusCard extra or KreisBonusCard Junior extra can obtain Bonus-Schülermonatskarten without presenting a rejection notice from the District of Tübingen regarding student transport cost coverage (since there is no entitlement to cost coverage under the Education and Participation Package).

The Bonus-Schülermonatskarte is valid only when presented alongside the KreisBonusCard (extra) or KreisBonusCard Junior (extra) and an official photo ID (issued by a public authority). Both the card and the ID must be presented without being asked during ticket inspections, together with the "Bonus-Schülermonatskarte."

Bonus-Schülermonatskarten are available only at specific sales outlets of the TüBus company.

Otherwise, the regulations for standard monthly student passes apply (see Section 5.6 of the *naldo* tariff regulations).

Special regulations for the city fare Rottenburg a. N.

The following additional regulations apply to journeys within the Rottenburg a. N. city fare zone (fare stage 12):

1. Additional tariff offers

Within the Rottenburg a. N. city fare zone (fare stage 12), bonus tickets (see No. 1.1) are offered in addition to the tickets available throughout the transport network in accordance with Chapter 4 of the naldo fare regulations (for prices, see Appendix 8A).

1.1. Bonus-Einzelfahrschein Kind (Bonus single ticket for children)

Holders of a KreisBonusCard Junior or KreisBonusCard Junior extra are issued discounted single tickets for children ("Bonus Single Tickets for Children") provided that Rottenburg a. N. (including its districts) is listed as their place of residence on the card. Additionally, Bonus Single Tickets for Children are issued to children defined under Section 3.3 of the naldo fare regulations, provided they are listed on a State Family Pass (*Landesfamilienpass*) and can present the corresponding supplementary sheet issued by the City of Rottenburg a. N.

The Bonus Single Ticket for Children is valid only in conjunction with the KreisBonusCard Junior (extra) or the State Family Pass; in the latter case, the valid supplementary sheet issued by the City of Rottenburg a. N. for the State Family Pass must be presented without being asked during a ticket inspection.

Bonus Single Tickets for Children are not available on regional buses.

In all other respects, the regulations governing standard single tickets for children (see Section 5.1 of the naldo fare regulations) apply to the Bonus Single Ticket for Children.

1.2. Bonus-Schülermonatskarte (Bonus monthly student pass)

Holders of a KreisBonusCard, KreisBonusCard extra, KreisBonusCard Junior, or KreisBonusCard Junior extra are eligible for discounted monthly student passes (Bonus-Schülermonatskarte), provided that Rottenburg a. N. (including its districts) is listed as their place of residence on the card. Additionally, these bonus passes are issued to eligible persons as defined in Section 5.6.1 of the naldo fare regulations, provided they are listed on a State Family Pass (Landesfamilienpass) and can

present the corresponding supplementary sheet issued by the City of Rottenburg a. N.

The bonus monthly student pass is valid only in conjunction with the KreisBonusCard (extra) or KreisBonusCard Junior (extra), or with the State Family Pass—provided that, during a ticket inspection, the valid supplementary sheet issued by the City of Rottenburg a. N. for the State Family Pass can be presented upon request. Furthermore, an official photo ID (issued by a public authority) must be presented in each case.

Bonus monthly student passes are available at the Citizens' Office (Bürgerbüro) of the City of Rottenburg a. N.

In all other respects, the regulations governing standard monthly student passes apply to the bonus monthly student pass (see Sections 5.6.1 and 5.6.2 of the naldo fare regulations—specifically including the leisure-time travel provision listed in Section 5.6.2, which is generally valid throughout the entire transport network).

1.3. - *no longer occupied* -

1.4. - *no longer occupied* -

Special regulations for the Bad Urach city fare

The following additional regulations apply to journeys within the Bad Urach city fare zone (fare stage 21):

1. Additional tariff offers

In the Bad Urach city fare zone, in addition to the tickets offered network-wide in accordance with Chapter 4 of the naldo fare regulations, the following additional tickets are available (for prices, see Appendix 8A):

- Wochenkarte (Weekly ticket, for the general public) (see No. 1.2) and
- Schülerwochenkarte (Weekly ticket for students) (see No. 1.3).

1.1. – *no longer occupied* -

1.2. Wochenkarte (Weekly ticket, for the general public)

Weekly tickets are available to the general public and are valid for the specified calendar week until 12:00 noon on the first working day of the following week. The first day of a calendar week is Monday. The first calendar week of a year is defined as the week containing at least four of the first seven days of January.

During their validity period, weekly tickets entitle one person to make an unlimited number of journeys, including unlimited stopovers and transfers. They are transferable, meaning they can be passed on to any other person.

In addition, the following options for taking other passengers along are available for weekly tickets (for the general public):

1. With the weekly pass (standard/open to all), up to 4 additional persons may travel free of charge—provided the ticket can be presented upon request—during the following times: Mondays to Fridays from 7:00 p.m. onwards, and all day (until 5:00 a.m. the following day) on Saturdays, Sundays, public holidays, December 24, and December 31 (meaning up to 5 persons can use the weekly pass together; the rule set out in Section 3.3, Sentence 3 of the *naldo* fare regulations also applies here).
In vehicles where bicycle transport is permitted, a bicycle may be taken along free of charge in place of one person. Alternatively, upon purchase of a "Group Day Ticket" (*Tagesticket

Gruppe*), one bicycle per person may be taken along free of charge in conjunction with the weekly pass.

2. As an alternative to Point 1, if a State Family Pass (Landesfamilienpass) is carried and presented, all persons listed on it may travel together using a single weekly pass (standard/open to all) during the following times: Mondays to Fridays from 7:00 p.m. onwards, and all day (until 5:00 a.m. the following day) on Saturdays, Sundays, public holidays, December 24, and December 31.

In vehicles where bicycle transport is permitted, one bicycle per person may be taken along free of charge upon purchase of an additional day ticket.

1.3. Schülerwochenkarte (Student weekly pass)

Weekly student tickets are issued only to persons eligible under Section 5.6.1 of the naldo fare regulations.

Weekly student tickets are valid for the specified calendar week until 12:00 noon on the first working day of the following week. The first day of a calendar week is Monday. The first calendar week of a calendar year is defined as the week containing at least four of the first seven days of January.

During their validity period, weekly student tickets entitle the holder to an unlimited number of journeys, including unlimited stopovers and transfers. They are non-transferable. They are valid only if signed indelibly by the holder. Upon request, the holder must prove authorized use by repeating the signature or by presenting an official photo ID (issued by a public authority).

Weekly student tickets entitle the holder to travel in 2nd class on trains. Upgrading to 1st class is not permitted.

In all other respects, the provisions of Section 5.6.1 of the naldo fare regulations apply.

Special regulations for the Sigmaringen city fare zone

The following additional regulations apply to journeys within the Sigmaringen city fare zone (fare stage 41):

1. Additional tariff offers

Within the Sigmaringen city fare zone (fare stage 41), in addition to the tickets offered network-wide in accordance with Chapter 4 of the naldo-fare regulations, the following additional tickets are available (for prices, see Appendix 8A):

- Sondereinzelfahrschein (Special single ticket) (adult or child) (see No. 1.1) and
- Abo-Familienkarte (Family subscription ticket) (see No. 1.2).

1.1. Sondereinzelfahrschein (Special single ticket) (adult or child)

On specific days announced in the local press, SWS may issue a special single ticket (for adults or children) at a reduced price compared to the standard single ticket (for adults or children).

Otherwise, the regulations for single tickets (for adults or children) apply (see Section 5.1 of the naldo tariff regulations).

1.2. Familien-Abo (Family subscription ticket)

Family subscriptions are issued to couples or single parents with children living in a shared household in Sigmaringen.

For the purposes of the family subscription, a "child" is defined as a person under the age of 22 (up to and including the month of their 22nd birthday) who attends a public, state-approved, or state-recognized private school in Sigmaringen offering full-time instruction (general or vocational education); this excludes apprentices, university students, and participants in the Federal Volunteer Service or a voluntary social or ecological year (or comparable social service programs).

Each family member for whom a travel pass is requested receives a naldo-smart card containing their personal, non-transferable travel entitlement. During the validity period, these passes allow for an unlimited number of journeys, including unlimited stopovers and transfers. They remain valid until 12:00 noon on the first working day of the

month following the validity period. If that first working day is a Saturday, the passes remain valid until 12:00 noon on the next following working day. Otherwise, the fare regulations for the student monthly pass apply to the children (see sections 5.6.1 and 5.6.2 of the naldo fare regulations) — specifically including the leisure-time rule listed in section 5.6.2, which generally applies throughout the entire transport network.

Family subscriptions entitle holders to travel in 2nd class on trains; upgrading to 1st class is not permitted.

Family subscriptions can be purchased at designated sales outlets upon submission of the appropriate naldo order form or via the subscription customer portal at www.abos.naldo.de. Orders can only be processed if a current eligibility certificate—signed by the school and following the prescribed format—is enclosed or uploaded for each student.

Start:

Subscriptions for family passes may commence on the first day of any month, provided the order is placed via www.abos.naldo.de by the 10th of the preceding month, or the relevant order—submitted using the appropriate naldo order form accompanied by a SEPA direct debit mandate—is received by the issuing agency holding the naldo contract by the 10th of the preceding month. The subscription contract becomes effective upon the provision of the Print@Home ticket, subject to a successful credit check.

Family subscriptions are payable on a monthly basis. The monthly debit amount must be paid in full in advance. The issuing company must be authorized to collect this amount from the customer's bank account until further notice. The customer undertakes to ensure that the monthly debit amount is available in the specified account starting from the 15th of the preceding month. The SEPA direct debit mandate includes consent for the account-holding financial institution to adjust the monthly debit amount (increase or decrease) in the event of tariff changes.

Duration:

The subscription is valid for a minimum of 12 consecutive months. Unless cancelled, it renews for an indefinite period. Eligibility for the children's tickets must be re-verified after one year; if eligibility ceases, the tickets will not be renewed.

Termination:

In the event of early termination prior to the expiration of the 12-month term, the recalculation is based on the difference between the subscription price and the standard monthly tickets for the Sigmaringen city fare zone (fare level 41)—or, for children, the difference between the subscription price and the monthly student tickets for the Sigmaringen city fare zone (fare level 41)—for the period elapsed during the subscription year, plus a fee of €2.00; however, the amount charged shall not exceed the difference between the total monthly amounts actually collected and the total fare price that would have been payable for the full 12-month subscription period.

Otherwise, the provisions of Section 5.8.5 of the naldo fare regulations (regarding monthly payment) apply accordingly.

Fare changes:

The provisions of Section 5.8.6 of the naldo fare regulations (regarding monthly payment) apply accordingly.

Insufficient funds:

If the monthly ticket fare cannot be collected due to insufficient funds, or if the account holder disputes a debit despite it having been processed correctly, the issuing company may terminate the subscription with immediate effect. The customer shall bear any costs arising from returned direct debits.

If the subscriber is not the holder of the account specified in the SEPA Direct Debit Mandate, the subscriber (or, where applicable, their legal representative) and the account holder shall be jointly and severally liable for all payment obligations arising from the subscription contract.

Unless the customer has participated in the subscription continuously for at least one year, an additional charge will be levied covering the difference between the subscription price and the standard monthly tickets for the Sigmaringen city fare zone (fare stage 41)—or, for children, the difference between the subscription price and the monthly student tickets for the Sigmaringen city fare zone (fare stage 41)—for the period elapsed during the subscription year; however, this additional charge shall not exceed the difference between the total monthly amounts actually debited and the total fare corresponding to the subscription price that would have been payable for the 12-month term.

Loss or destruction:

The provisions of Section 5.8.2 of the naldo fare regulations (regarding personal subscription cards) apply accordingly.

Changes to the subscription:

The provisions of Section 5.8.8 of the naldo fare regulations (regarding monthly payment) apply accordingly.

Special Provisions for Zone 220 (RT)

The following additional regulations apply to journeys within zone no. 220 (Reutlingen), including the boundaries with zone no. 195 (Mark West) and zone no. 294 (Walddorfhäslach/Pliezhausen):

1. Deviations from the naldo fare regulations

1.1. Einzelfahrscheine (Single tickets, adult or child)

Valid only for RSV routes (accepted on RSV night bus routes, but not sold there):

Special single tickets allow for re-boarding within 2 hours of purchase. On Saturdays from 2:00 p.m. and all day on Sundays and public holidays, the re-boarding period is 4 hours. Single tickets purchased from 7:00 p.m. onwards are valid on all days of the week until 5:00 a.m. the following day.

Passengers may transfer as often as they wish until the re-boarding period expires. Detours, circular trips, return journeys, and travel in the opposite direction are permitted within the re-boarding period.

Otherwise, the regulations for single tickets apply (see Section 5.1 of the naldo fare regulations), as do—where applicable—the regulations for naldo mobile tickets or Print@Home tickets (see Section 4.3 of the naldo fare regulations in conjunction with Appendix 4).

1.2. Einzel-Spar-Schein (Individual Savings Certificate)

For RSV lines (note: RSV night bus lines accept the card but do not sell/load it), the following applies:

Payment using an RSV "+k@rte" entitles the holder to purchase a discounted single ticket (Einzel-Spar-Schein). A paper ticket is issued. The RSV "+k@rte" is generally accepted by electronic ticket machines on RSV bus lines.

If the electronic ticket machines do not support RSV "+k@rte" transactions, the discounted single ticket is issued against cash payment. This also applies in the event of malfunctions affecting the RSV "+k@rte" function on bus ticket machines. In such cases, the RSV "+k@rte" must be presented unsolicited when paying for the discounted single ticket in cash.

The RSV "+k@rte" can be topped up at designated RSV electronic ticket machines. The following terms apply to the RSV "+k@rte": A fee of €2.00 is charged upon issuance (for issuance locations, see

www.reutlinger-stadtverkehr.de); top-up increments are €10.00; the maximum balance is €50.00; exceptions may be permitted for certain corporate clients. The RSV "+k@rte" is transferable; multiple-person use is permitted.

Otherwise, the regulations governing single tickets apply (see No. 1.1).

For the Hartmann/Kurz Line 121, the following applies:

Presenting an RSV "+k@rte" entitles the holder to purchase a discounted single ticket (*Einzel-Spar-Schein*) against cash payment. A paper ticket is issued.

1.3. Ticket-free travel on Saturdays

On all Saturdays, the following lines may be used free of charge within Zone 220—including the zone boundaries 195 (Mark West) and 294 (Pliezhausen/Walddorfhäslach)—from 12:00 midnight until 5:00 a.m. the following day:

- All RSV lines with the exception of line X3 ("eXpresso"),
- Line 5/155 (Edel), and
- Lines 10/7611 and N81 (operated by Hartmann/Kurz).

2. Additional tariff offers

In addition to the tickets offered across the entire network in accordance with Section 4 of the naldo tariff regulations, the following additional tickets are available (for prices, see Appendix 8A):

- Einzelfahrscheine Ortsverkehr Eningen u. A. (Single tickets for local transport in Eningen u. A.) (adult or child) (see Section 2.1),
- Einzelfahrscheine Unteramt (Single tickets for Unteramt) (adult or child) (see Section 2.2),
- Einzel-Spar-Schein Ortsverkehr Eningen u. A. (Discounted single tickets for local transport in Eningen u. A.) (see Section 2.1), and
- Einzel-Spar-Schein Unteramt (Discounted single tickets for Unteramt) (see Section 2.2).

2.1. Einzelfahrscheine Ortsverkehr Eningen u. A. (Single tickets for local transport in Eningen u. A.) (adult or child) and Einzel-Spar-Schein Ortsverkehr Eningen u. A. (Discounted single tickets for local transport in Eningen u. A.)

For journeys on RSV lines (accepted but not sold on RSV night bus lines) between stops within the municipal boundaries of Eningen u. A., the municipality of Eningen u. A. subsidizes discounted single tickets

(for adults and children) and "Single-Spar-Schein" (single saver) tickets under the Eningen u. A. local fare structure.

Single tickets under the Eningen u. A. local fare structure purchased as mobile tickets are also valid outside of RSV lines; however, they do not include the re-boarding provision outlined in Section 1.1.

Otherwise, the regulations governing single tickets (see Section 1.1) or "Single-Spar-Schein" tickets (see Section 1.2) apply.

2.2. Einzelfahrscheine Unteramt (Single tickets for Unteramt) and Einzel-Spar-Schein Unteramt (Discounted single tickets for Unteramt)

For journeys on RSV lines (accepted but not sold on RSV night bus lines) and Hartmann/Kurz line 121—specifically between stops within the municipal boundaries of Pliezhausen and Walddorfhäslach, as well as on direct connections between them—the municipalities of Pliezhausen and Walddorfhäslach subsidize discounted single tickets (for adults and children) and "Single-Spar-Schein" (discounted single fare) tickets, issued as "Unteramt Local Tariff" single tickets or "Unteramt Local Tariff" Single-Spar-Schein tickets.

"Unteramt Local Tariff" single tickets purchased as mobile tickets are also valid outside of RSV lines and Hartmann/Kurz line 121; however, they do not include the re-boarding provision described in Section 1.1.

In all other respects, the regulations governing single tickets (see Section 1.1) or the Single-Spar-Schein (see Section 1.2) apply.

2.3. - no longer occupied -

2.4. - no longer occupied -

Special regulations for on-demand services

The following additional regulations apply to journeys in on-demand services:

1. General Provisions

1.217

An obligation to provide transportation exists – in accordance with the provisions of Section 2 Paragraph 1 of the naldo Conditions of Carriage – only if the passenger has registered their travel request using the registration option specified in the timetable (e.g., by telephone or via the "bwrider app") by the registration deadline indicated in the timetable, specifying the boarding and alighting stops as well as the number of passengers to be transported. Only the currently authorized routes may be registered.

To settle the subsidy requirement for registered transport services, it may be necessary for the passenger (or, if there are multiple passengers, the last one to disembark) to sign a receipt presented to them by the driver at the end of the journey, documenting the registered journey.

(Furthermore, particular attention is drawn to the restrictions on recognition regulations (see Nos. 11 and 12 of the naldo fare regulations) and the restrictions on accompanying passenger regulations (see Section 12 Paragraph 2 of the naldo Conditions of Carriage and Nos. 3.3, 5.4.2, 5.5, 5.8.1, 5.14.1, 5.15, 11, and 12 of the naldo fare regulations) when vehicles with low passenger capacity are used).

2. „Tag-SAM“ (daytime collective call-based transport service) operated by the transport company TüBus

At the „Tag-SAM“ of the transport company TüBus, there is a restriction on sales in that only single tickets for the Tübingen city fare zone (fare stage 11) can be purchased from the driving staff. Otherwise, reference is made to Section 4.3 of the naldo fare regulations (tickets available via mobile app or Print@Home). Driving staff can validate 4-trip tickets.

In all other respects, the provisions of Section 1 apply.

3. „Nacht-SAM“ (On-demand collective transport) (night service) operated by the transport company TüBus

Only special "Nacht-SAM" single tickets are valid for the TüBus transport company's night-time shared-taxi service (Nacht-SAM). These

tickets are non-transferable, valid only for the specific Nacht-SAM journey, and do not entitle the holder to transfer to other services. Round trips and return journeys are not permitted. Breaking the journey is not allowed.

Specifically, the following tickets are offered for the Nacht-SAM service:

- Nacht-SAM-Einzelfahrschein Erwachsener (single ticket, adult),
- Nacht-SAM-Einzelfahrschein Kind (single ticket, child), and
- Nacht-SAM Einzelfahrschein Zeitkarteninhaber (single ticket, season ticket holder) – for holders of season tickets valid at least within the Tübingen city fare zone.

Regarding the carriage of accompanying children under the age of 6, Section 3.3 of the naldo fare regulations applies.

Section 7 of the naldo fare regulations (transport of severely disabled persons) also applies. Otherwise, the provisions of Section 1 apply.

4. On-demand transport services in Tübingen District (excluding TüBus on-demand services)

Neither naldo single tickets nor naldo day tickets are valid for on-demand services on these routes (applicable in both directions and including service to intermediate towns and districts; however, this excludes TüBus on-demand services—see items 2 and 3)

- Gde. Ammerbuch – Herrenberg-Kayh,
- Gde. Ammerbuch – Rottenburg-Oberndorf/Wendelsheim,
- Stadt Tübingen – Gde. Dettenhausen,
- Stadt Tübingen – Gde. Kirchentellinsfurt – Gde. Wannweil und
- Stadt Tübingen – Gde. Kusterdingen– Gde. Gomaringen,

2.029

Instead, only special single tickets apply. They are non-transferable, valid only for the specific journey within the on-demand service, and do not entitle the holder to transfer to other services. Round trips and return journeys are not permitted. Breaking the journey is not allowed. A receipt will be issued upon the passenger's request. The fare for a single ticket on these routes corresponds to the currently valid price for a standard naldo single ticket (adult or child; excluding short-trip fares), rounded up to the nearest 50 cents or euro. A receipt will be issued upon the passenger's request.

Section 3.3 of the naldo tariff regulations applies to the carriage of accompanying children under the age of 6.

Likewise, Section 3.5 (carriage of police officers and railway mission staff) and Section 7 (carriage of severely disabled persons) of the naldo tariff regulations apply.

Furthermore, in addition to the acceptance of "school exchange" guest cards (see Section 5.11 of the naldo tariff regulations), all naldo season tickets (pursuant to Section 4.2 of the naldo tariff regulations) that are valid for the route in question are accepted without a surcharge. However, this acceptance of season tickets does not extend to any associated accompanying passenger privileges (with the exception of Section 3.3 of the naldo tariff regulations). Furthermore, the leisure travel provisions associated with student ID cards (see Section 5.7, final paragraph, of the naldo fare regulations), as well as the leisure travel provisions for student monthly passes (see Section 5.6.2 of the naldo fare regulations) and student tickets linked to the Tübingen city tariff "Abo-Familie" family subscription card (see Section 2.5, Paragraph 5, of Appendix 5B to the naldo fare regulations), are also recognized on these routes. The leisure travel provisions for "Eltern-Spar-Karten" (parents' discount cards; see Section 5.12.1 of the naldo fare regulations) are not recognized.

Otherwise, the provisions set out in Section 1 apply.

On the remaining routes of the Tübingen district's on-demand services (excluding the TüBus on-demand services; see Sections 2 and 3), only the provisions set out in Section 1 apply.

- 5. – no longer occupied –**
- 6. – no longer occupied –**
- 7. – no longer occupied –**
- 8. – no longer occupied –**