

naldo- Tarif Conditions

Status: 01.08.2026 Start date of validity

1. Scope of application

These tariff regulations apply to the carriage of persons, goods, and animals on the lines and line sections—as shown in Appendices 1A and 1B—operated by the transport companies listed in Section 1 of the Conditions of Carriage of Verkehrsverbund Neckar-Alb-Donau GmbH (naldo). On rail routes, they apply only to trains in product class C (Regional-Express (RE), Regionalbahn (RB), S-Bahn, and comparable trains). These tariff regulations are recognized on trains in product class IC (Intercity) for the Ergenzingen – Herrenberg section (however, in the event of a seat or bicycle space reservation on IC trains, the applicable Conditions of Carriage of Deutsche Bahn AG (DB) apply, meaning that the DB tariff is used exclusively in such cases).

For travel within the service areas of the Ostrach, Pfullendorf, and Pfullingen community buses, the approved (special) fares for these specific services apply. The information regarding this in the naldo-fare regulations (Appendices 1–3, 7, and 8) is provided for reference purposes only with respect to the Pfullingen community bus. For travel to and from the naldo-service area, the Ostrach, Pfullendorf, and Pfullingen community buses accept the naldo-fare structure.

2. Fare system

For pricing purposes, the fare area is divided into fare zones (see Appendix 2, hereinafter referred to as "zones"). These zones are identified by zone numbers. Locations situated on a zone boundary or subject to a city fare are assigned a separate number.

The assignment of individual locations and districts to the zones is set out in the list of locations and districts (see Appendices 9 and 10).

City fares apply to travel within a specific, defined area (see Appendices 5A, 9, and 10). In some cases, additional ticket types are offered under city fare schemes (see Appendices 3, 5, 7, and 8).

Additional regulations or special fares apply in certain instances within the city fare areas of Bad Urach, Rottenburg a. N., Sigmaringen, and Tübingen. These are listed in Appendices 5 and 8.

Additional regulations or special ticket offers apply to journeys within Zone No. 220 (Reutlingen), including the boundary with Zone No. 195 (Mark West); these are listed in Appendices 6 and 8.

For journeys into or out of naldo zones that lie within the core area of other transport associations (= naldo transition area; see Appendix 2: zones marked in green and orange—including, where applicable, locations on such zone boundaries—containing locations marked with green dots), the transition and transit regulations set out in No. 11 apply.

For journeys on routes or route sections where both the start and destination points lie within the naldo core area, but the route taken leaves the naldo core area outside of naldo transition areas, the locations situated outside the area are not relevant for determining the naldo fare (transit regulation for passengers using the naldo fare). The naldo core area primarily encompasses the districts of Reutlingen, Sigmaringen, Tübingen, and Zollernalbkreis. On the naldo fare zone map (see Appendix 2), the naldo core area is thus graphically composed of the zones or zone sections marked in white and with stripes; this may also include zone boundaries, provided that the locations there are marked with white dots or designated as city fare zones (see fare zone map).

Different regulations may apply to journeys requiring advance booking (see Appendix 7).

With a naldo ticket, all public transport services operating on the routes or lines listed in Appendices 1A and 1B may be used within the purchased area of validity, subject to the provisions of Section 1.

3. Fare

3.1. Fare calculation

Fares and their corresponding fare zones are determined by the fare schedule (see Appendix 3; for on-demand services, special fare offers, and parent discount cards, see Appendices 7, 8A, and 8B).

In principle, the fare is based on the number of fare zones traversed (the route actually taken). This also applies to journeys to destinations within a single fare zone that can only be reached by passing through another fare zone. The starting and destination zones are included in the count.

Fare zones traversed more than once during a single journey are charged only once.

Fare zone boundaries are not counted when calculating the fare. If a journey begins or ends at a stop located on a fare zone boundary, that stop is assigned to the fare zone in which the journey takes place.

3.2. other principles

For tickets allowing an unlimited number of trips (see Section 4.2), multiple routes between the point of departure and the destination may be used, provided the number of fare zones (honeycomb units) remains the same. If the number of fare zones differs, the longer route must be paid for. As a general rule, the fare zones traversed during the journey must be adjacent to one another.

For journeys that begin before the validity period of an (existing) ticket (e.g., a "9 a.m. monthly pass," see Section 5.5a) and end within that ticket's validity period, an additional ticket must be purchased; this ticket must be valid at least until the first scheduled stop reached within the validity period of the existing ticket. The purchase of a "connecting ticket" (see Section 5.15) is not permitted in this instance.

This rule applies analogously to the use of passenger-accompaniment privileges.

3.3. children

Child fares apply up to the age of 15 (i.e., children aged 15 and older must pay the adult fare). Proof of eligibility for a child fare must be provided upon request.

Children up to the age of 6 (i.e., children under 6) are transported free of charge only when accompanied by a supervising person holding a valid ticket or travel authorization. A supervising person may take up to 4 children under the age of 6 along free of charge (including, where applicable, one bicycle per child, subject to Appendix 1 of the naldo Conditions of Carriage). Otherwise, the child fare must be paid (in the case of bicycle transport, only if a fee applies under Section 8.2). For the purposes of this paragraph, a supervising person is defined as someone who has reached the age of 6 (i.e., persons aged 6 and older); however, if a bicycle is being transported, the supervising person must be at least 12 years old (in accordance with Appendix 1, Section 3 of the naldo Conditions of Carriage).

Transport is permitted only if the ticket or travel authorization can be presented at any time.

When a vehicle with limited carrying capacity is used (e.g., specifically for on-demand services using a passenger car or similar vehicle), the transport rules described above are restricted to ensure that the vehicle's carrying capacity is not exceeded.

Deviations from these provisions may be specified in the regulations governing individual ticket types.

3.4. Limitation of the plan to 5 combs

For journeys covering more than 5 zones, the fare is capped at the price for a 5-zone journey; in other words, for 5 zones or more, the ticket is automatically valid for the entire naldo network.

3.5. Promotion of police officers, railway mission staff, and state criminal investigation officers.

The following are transported free of charge on all vehicles operating on the routes and route sections included in the transport network (in trains, only in second class):

- Federal and state police officers, provided they are in uniform during the journey in accordance with their service regulations; their service ID card serves as proof of entitlement to travel.
- Staff members of a Bahnhofsmision* (railway mission) traveling on duty for escort purposes, as well as on the return journey; proof of entitlement to travel consists of their service clothing (vest or jacket) combined with their service ID card (bearing a photograph) and the "Bahnhofsmision Mobil" travel order.
- State criminal investigation officers, provided they visibly wear their service badge case (*K-Etui*) during the journey in accordance with their service regulations; their service ID card serves as proof of entitlement to travel.

3.6. Fare confirmation

The processing fee for a written fare confirmation is €2.00.

3.7. Group trips

Groups of 11 or more people (regardless of age; for rail travel, this applies to groups of 37 or more) and groups with 6 or more bicycles must register with the respective transport operator (see www.naldo.de) at least 7 days prior to the day of travel. This requirement applies regardless of the type of ticket used (including, for example, when using special offers under Item 9) and extends to school classes and kindergarten groups.

If a transfer between services is required and multiple transport operators are involved, registration with all relevant transport operators is necessary.

Transportation is guaranteed only if sufficient capacity is available and the registration has been confirmed by the respective transport operator. The decision to accept or decline the request rests with the respective transport operator.

4. Tickets

Tickets under the naldo fare system are:

4.1. Tickets with a limited number of trips

naldo tariff tickets valid for a limited number of trips include, in particular:

- Einzelfahrscheine (Single tickets, adult or child) (see No. 5.1)
- Anschlussfahrscheine (Connecting tickets) (see No. 5.15)

4.2. Tickets for an unlimited number of journeys

naldo tariff tickets allowing an unlimited number of journeys include, in particular:

- Tagestickets (day ticket, adult or child as well as group) (see No. 5.4)
- Gästekarte Schulaustausch (Guest Card for School Exchange) (see No. Nr. 5.11)
- Monatskarte (Monthly pass, for everyone) (see No. 5.5)
- 9-Uhr-Monatskarte (9 a.m. monthly pass, for everyone) (see No. 5.5a)
- Kindergartenkind-Monatskarte (Monthly pass for kindergarten children) (see No. 5.10)
- Schülermonatskarte (Student monthly pass) (see No. 5.6)
- Tricky Ticket (see No. 5.13)
- Semesterticket (see No. 5.7)
- Anschluss-Semesterticket (Extension semester ticket) (see No. 5.7a)
- naldo-Deutschlandticket JugendBW (see No. 5.17)
- Jahres-Abo (Annual subscription for everyone) as well as job-Ticket (see No. 5.8+5.9)
- 9-Uhr-Jahres-Abo (9 a.m. annual subscription for everyone) (see No. 5.8a)
- Abo 25 (see No. 5.16)
- Eltern-Spar-Karte (Parent Savings Card) (see No. 5.12)
- Senioren-Abo (Senior citizen subscription) (see No. 5.14)
- Deutschlandticket-Zusatzoption naldo-Plus (Deutschlandticket add-on option: naldo-Plus) (see No. 5.18)

In addition, further tickets within the naldo fare system—some of which are available only locally—can be found under items 6, 8, and 9, as well as in Appendices 5B, 5C, 5D, 5E, 6, and 7.

All tickets valid for a period of at least one month are classified as "period tickets" within the naldo fare system.

4.3. Mobile tickets (outside the CiCoBW sales system), Print@Home tickets, or tickets via naldo smart card

The following tickets under the naldo fare system are offered as mobile tickets (outside the CiCoBW sales process—see Section 4.5), Print@Home tickets, or via naldo smart card; for these, the provisions of Appendix 4 apply in addition to the referenced standard individual terms and conditions:

- Einzelfahrscheine (Single tickets, adult or child) (see No. 5.1 and Appendix 6 No. 1.1):
excluding short-trip fares (see No. 5.1.1):
available as both mobile tickets and Print@Home tickets;
- Einzelfahrscheine (Single tickets, adult or child) with re-boarding privileges (see Appendix 6, No. 1.1):
available as both mobile tickets and Print@Home tickets;
- Anschlussfahrscheine (Connecting tickets) (see No. 5.15):
available as both mobile tickets and Print@Home tickets;
- Tagedickets (Day tickets, adult or child, as well as group) (see No. 5.4):
available as both mobile and Print@Home tickets;
- Semester ticket (see No. 5.7; however, here only for students at specific higher education institutions – as announced at www.naldo.de):
Exclusively as a mobile ticket;
- naldo-Deutschlandticket JugendBW (see No. 5.17; however, here only for students at specific higher education institutions – as announced at www.naldo.de):
exclusively as a mobile ticket;
- naldo-Deutschlandticket JugendBW (see No. 5.17; however, not available here to students of certain higher education institutions—as listed at www.naldo.de):
available both as a mobile ticket and as an eTicket travel entitlement on a naldo smart card (“naldo-eCard”);
- Jahres-Abos persönlich (Personal annual subscriptions (open to everyone) (see No. 5.8 and Appendix 5B No. 1.4):
available either as a mobile ticket or as an eTicket travel entitlement on a naldo smart card (“naldo-eCard”);
- Jahres-Abos übertragbar (Annual subscriptions are transferable (for anyone) (see No. 5.8 and Appendix 5B No. 1.4):
exclusively in the form of an eTicket travel entitlement on a naldo smart card (“naldo-eCard”);
- 9-Uhr-Jahres-Abos (9 a.m. annual subscriptions, for everyone) (see No. 5.8a):
available both as a mobile ticket and as an eTicket travel entitlement on a naldo smart card (“naldo-eCard”);
- Job tickets (see No. 5.9.2):
available both as a mobile ticket and as an eTicket travel entitlement on a naldo smart card (“naldo-eCard”);

- Kindergartenkind-Monatskarte (Kindergarten child monthly pass) (see No. 5.10):
available exclusively as an eTicket travel entitlement on a naldo smart card ("naldo-eCard");
- Eltern-Spar-Karten (Parent discount cards) (see No. 5.12):
available exclusively as an eTicket travel entitlement on a naldo smart card ("naldo-eCard");
- Senioren-Abo Netz (Senior network subscription) (see No. 5.14):
available both as a mobile ticket and as an eTicket travel entitlement on a naldo smart card ("naldo-eCard");
- Senioren-Abo Tübingen (Senior subscription Tübingen) (fare zone 11, see No. 5.14):
available exclusively as an eTicket travel entitlement on a naldo smart card ("naldo-eCard");
- Familien-Abos (Family subscriptions) (see Appendix 5B No. 2.5 and Appendix 5E No. 1.2):
available exclusively as an eTicket travel entitlement on a naldo smart card ("naldo-eCard");
- Deutschlandticket add-on option "naldo-Plus" (see No. 5.18):
available exclusively as an eTicket travel entitlement on a naldo smart card ("naldo-eCard").

For semester tickets purchased as mobile tickets, as well as for annual subscriptions (general public), 9 a.m. annual subscriptions (general public), job tickets, monthly passes for kindergarten children, parental discount cards, senior subscriptions, family subscriptions, and the "naldo-Plus" add-on for the Deutschlandticket, non-transferable replacement products are additionally available as Print@Home tickets (particularly in the event of distribution issues). Likewise, non-transferable, personal monthly passes for students (naldo network, fare zone 5) for the naldo-Deutschlandticket JugendBW and non-transferable, personal annual subscriptions (naldo network, fare zone 5) for Deutschlandtickets are additionally available as Print@Home tickets (particularly in the event of distribution issues).

In addition to the standard individual terms and conditions, the provisions set out in Appendix 4 apply to these non-transferable Print@Home tickets.

This range of naldo tickets—available as mobile tickets, Print@Home tickets, or on smartcards—is subject to change at any time without prior notice.

4.4. Recognition of tickets

In addition to the tickets under the naldo fare structure listed in Sections 4.1, 4.2, and 4.3, other tickets are accepted under transitional arrangements with neighboring transport associations and within the scope of cross-network offers (see in particular Sections 11 and 12).

4.5 Tickets as mobile phone tickets via CiCoBW

4.5.1 Scope of application CiCoBW

"Check-in-Check-out Baden-Württemberg" (CiCoBW) is a sales system for journeys on local public transport (ÖPNV) and local passenger rail services (SPNV) in Baden-Württemberg and parts of adjacent areas. The range of fares available through CiCoBW corresponds to the locally approved tariffs of the Baden-Württemberg transport associations, the **bwtarif**, and the **Deutschlandtarifverbund** (DTV). The geographical scope of the applicable tariffs is divided into the "Baden-Württemberg (BW) core area" (comprising the Baden-Württemberg transport association areas within the state and the **bwtarif** coverage area) and an extension area defined by the CiCoBW tariff regulations (see www.bewegt.de)—designated as "Transport association areas and extension areas outside Baden-Württemberg (BWplus)"—which includes the DTV for journeys crossing transport association and state boundaries.

Tickets from the participating tariff providers (such as **naldo**) are purchased via CiCoBW through the selected contractual partner (app provider). The current tariff regulations of the participating providers apply based on the specific route(s) taken. To purchase and use electronic tickets via CiCoBW, users must register with the service through an app. Registered users may only purchase personalized, non-transferable travel entitlements for immediate use. Tickets from the participating tariff providers (such as **naldo**) are purchased via CiCoBW through the selected contractual partner (app provider).

For journeys within the naldo fare zone, naldo's fare regulations apply; for journeys outside the naldo area, the fare regulations of the respective fare provider apply, depending on the route(s) used. Otherwise, the fare regulations for CiCoBW in their current version apply. These can be viewed at www.bwegt.de

4.5.2 naldo-CiCoBW fare range

For journeys within the network's tariff area, the following naldo fare options apply:

- For single journeys:
 - Einzelfahrscheine (Single tickets, adult or child) (see No. 5.1), including short-distance fares—with the exception of the short-distance fare within the Tübingen city tariff—and
 - RSV-Einzelfahrscheine (RSV single tickets, adult or child) (see Appendix 6, No. 1.1), valid as CiCoBW tickets throughout zone 220 (Reutlingen), including locations on the zone boundary, and
 - For 1st-class travel: surcharge via a child single ticket (see No. 6.1).
- For multiple journeys:
 - Tagestickets (Day tickets, adult or child) (see No. 5.4.1), and
 - For 1st-class travel: surcharge via a child day ticket (see No. 6.2).

For price optimization purposes, all journeys made up to the end of the validity period of an adult day ticket are taken into account.

4.5.3 Fare calculation with monthly capping in the CiCoBW area

Information on price calculation outside the respective fare association—up to the point where the CiCoBW monthly price cap is reached—can be found on the bwegt website at www.bwegt.de/cicobw.

- a) A monthly price cap applies to journeys throughout the entire CiCoBW area (including the BWplus extension area). This caps the total fare for all journeys made within a given calendar month—using the range of fares from the various tariff providers covered by CiCoBW (referred to as "CiCoBW journeys")—at a maximum amount equal to the current price of the standard Deutschlandticket plus €9.00.

A different rule applies to the VHB tariff organization: The price cap applies to all VHB routes, but not to journeys or journey segments within the VHB-OTV BWplus area.

- b) The monthly cap applies as soon as the fare for the total of all CiCoBW trips across the entire CiCoBW service area would exceed the price of the Deutschlandticket plus 9 euros. Upon reaching the monthly cap, the total capped amount is allocated among the

individual tariff providers based on the utilized components of the daily best-price fares.

- c) The monthly fare cap applies only to journeys made in 2nd class. Journeys in 1st class are not taken into account for the monthly fare cap. Depending on the fare, the use of 1st class is charged separately as standalone 1st-class tickets or 1st-class surcharges.
- d) This monthly cap applies to a period of one calendar month per account with a licensed distribution partner. If the Licensee permits a fellow traveler to accompany the user, the best daily price or monthly cap will be calculated separately for each accompanying person.
- e) The calendar month begins at 00:00 on the first day of the month and ends at 03:00 on the first day of the following month. Trips falling within the validity period of tickets based on the best daily fares of the preceding month are also covered by the price cap of the preceding month

5. Specific provisions

5.1. Single tickets (adult or child)

Einzelfahrscheine (Single tickets, adult or child) are valid for one journey within the selected area of validity and allow for transfers. They are automatically validated upon purchase.

Indirect routes, round trips, and return journeys are not permitted. Travel in the opposite direction is permitted only if it serves to reach the destination more quickly.

Einzelfahrscheine (Single tickets, adult or child) are valid from the time of purchase

- | | |
|-----------------------|---------------|
| - at city rates | 2 Stunden, |
| - in the price tier 1 | 2 Stunden, |
| - in the price tier2 | 3 Stunden, |
| - in the price tier3 | 4 Stunden, |
| - in the price tier4 | 5 Stunden and |
| - in the price tier5 | 6 Stunden. |

Journey interruptions are permitted within the validity period. The journey must be completed by the time the validity period expires. Exceptions are permitted only for reasons related to the timetable or operations (e.g., long transfer times, delays).

Einzelfahrscheine (Single tickets, adult or child) are non-transferable once the journey has commenced—i.e., upon boarding the vehicle. The resale of used single tickets (adult or child) is not permitted.

5.1.1. Short-distance fares

Short-distance fares are defined on a case-by-case basis for journeys crossing zone boundaries (see Appendix 11) and for the Tübingen city fare zone (see Appendix 5B No. 1.7).

Short-distance tickets are valid for one hour from the time of purchase. There is no discount for children.

The short-distance fare for the Tübingen city fare zone (see Appendix 5B No. 1.7) does not entitle the holder to transfer to another vehicle. Otherwise, the provisions of No. 5.1 apply.

5.2. - *no longer occupied* -

5.3. - *no longer occupied* -

5.4. Tagestickets (Day tickets)

5.4.1. Tagestickets (Day tickets, adult or child)

Tagestickets (Day tickets, adult or child) entitle one person to make an unlimited number of journeys within the selected area of validity on the chosen day—including the option to interrupt the journey or transfer as often as desired—from the start of the day until 5:00 a.m. the following day. They are generally considered validated upon purchase; for tickets bought in advance, the right to travel applies on the chosen day of validity.

Bringing along additional persons who would otherwise require a ticket is not permitted.

Tagestickets (Day tickets, adult or child) are non-transferable once the first journey has commenced—i.e., upon boarding the vehicle. Reselling used day tickets (adult or child) is not permitted.

5.4.2. Tagesticket Gruppe (Group Day Ticket)

A Tagesticket Gruppe (group day ticket) entitles up to 5 people to unlimited travel within the selected area of validity on the chosen day of validity from 8:30 a.m. on weekdays, and all day on Saturdays, Sundays, and public holidays, as well as on December 24th and 31st, until 5:00 a.m. the following day. This ticket allows unlimited stops and transfers; the provisions of section 3.3, sentence 3, may also be applied.

In vehicles where bicycle transport is permitted, one bicycle may be taken free of charge instead of one person.

Alternatively, with the purchase of an additional Tagesticket Gruppe (group day ticket), one bicycle per person may be taken free of charge. (Alternatively, with the purchase of a Tagesticket Gruppe (group day ticket), one bicycle per person may also be taken free of charge if each person can present a valid ticket from another valid ticket category.)

Alternatively, a Tagesticket Gruppe (Group Day Ticket) allows all persons listed on a state family pass („Landesfamilienpass“) to travel together on the chosen day of validity—from 8:30 a.m. on Mondays through Fridays, and all day (until 5:00 a.m. the following day) on Saturdays, Sundays, public holidays, December 24, and December 31—provided the pass is carried and presented.

On vehicles where bicycle transport is permitted, one bicycle may be taken along free of charge per person upon purchase of an additional Tagesticket Gruppe (Group Day Ticket).

The passenger privileges described herein apply only if the ticket can be presented at any time.

Tagestickets Gruppe (Group Day Tickets) are generally considered validated upon purchase; for tickets bought in advance, the right to travel applies on the chosen day of validity.

If a group registration is confirmed in accordance with Section 3.7, the group is entitled to use Tagestickets Gruppe (Group Day Tickets) on the chosen day of validity (Monday through Friday) even before 8:30 a.m.; this also applies to groups of fewer than 11 or 37 persons. Such confirmation must generally be issued in writing. The confirmation must be carried during the journey and presented—together with the Tagestickets Gruppe (Group Day Tickets) —without being asked during ticket inspections.

As an alternative to the rule in Section 3.3, Sentence 3: A kindergarten group of up to 25 persons (including a maximum of five accompanying adults) requires only a single Tagesticket Gruppe (Group Day Ticket) of the applicable fare tier. Otherwise, the same group registration requirements and conditions of use apply.

Tagestickets Gruppe (Group Day Tickets) are non-transferable once the first journey has commenced—i.e., upon boarding the vehicle.

Resale of used Tagestickets Gruppe (Group Day Tickets) is prohibited.

When using a vehicle with limited carrying capacity (e.g., particularly in the case of on-demand services using a passenger car or similar vehicle), the stated accompanying-passenger rules are restricted to ensure that the vehicle's carrying capacity is not exceeded for any given Tagesticket Gruppe (group day ticket).

5.4.3. - no longer occupied -

5.5. Monatskarte (Monthly pass) (for everyone)

Monatskarten (Monthly passes) are available to anyone and are valid for the designated calendar month until 12:00 noon on the first working day of the following month. If that working day is a Saturday, the passes remain valid until 12:00 noon on the next working day. During their validity period and within the chosen area of validity, Monatskarten (monthly passes) entitle one person to make an unlimited number of journeys, including unlimited stopovers and transfers. They are transferable, meaning they may be passed on to any other person.

In addition, the following options are available for taking others along with Monatskarten (monthly passes) (for the general public):

1. With the Monatskarte (monthly pass) (standard/general-use version), up to four additional persons may travel free of charge Mondays through Fridays from 7:00 p.m. onwards, as well as all day on Saturdays, Sundays, public holidays, December 24, and December 31 (in each case until 5:00 a.m. the following day); this means up to five persons can use the monthly pass together. Additionally, the provision in No. 3.3, Sentence 3 applies here as well. This privilege applies only if the ticket can be presented for inspection at any time. On vehicles where bicycle transport is permitted, a bicycle may be taken along free of charge in place of a person. Alternatively, one bicycle per person may be taken along free of charge for each Monatskarte (monthly pass) (standard/general-use version) upon purchase of a Group Day Ticket.
2. As an alternative to option 1, holders of a Monatskarten (monthly pass) (available to the general public) may travel together with all persons listed on a *Landesfamilienpass* (state family pass)—provided the pass is carried and presented—at the following times: Mondays through Fridays from 7:00 p.m., and all day on Saturdays, Sundays, public holidays, December 24, and December 31 (in each case until 5:00 a.m. the following day). This privilege applies only if the ticket can be presented for inspection at any time. On vehicles where bicycle transport is permitted, one bicycle may be taken along free of charge per person upon purchase of an additional Tagesticket Gruppe (group day ticket).

When using a vehicle with limited carrying capacity (e.g., particularly in the case of on-demand services using a passenger car or similar vehicle), the stated accompanying-passenger rules are restricted to ensure that the vehicle's carrying capacity is not exceeded for any given Monatskarten (monthly pass).

5.5a. 9-Uhr-Monatskarte (9 a.m. monthly pass) (for everyone)

9-Uhr-Monatskarten (9 a.m. monthly passes) are available to the general public and are valid for the designated calendar month from 9:00 a.m. on Mondays through Fridays, and all day on Saturdays, Sundays, and public holidays—as well as on December 24 and 31—in each case until 5:00 a.m. on the following day. Within the aforementioned timeframes, 9-Uhr-Monatskarten (9 a.m. monthly passes) (for the general public) remain valid for the designated calendar month until 12:00 noon on the first working day of the following month (if that working day is a Saturday, the passes are valid until 12:00 noon on the next working day).

Otherwise, the provisions of No. 5.5 apply mutatis mutandis to 9-Uhr-Monatskarten (9 a.m. monthly passes).

5.6. Schülermonatskarte (Student monthly pass)

5.6.1. Eligible persons

Schülermonatskarten (Student monthly passes) are being issued:

1. to persons of compulsory school age up to the completion of their 15th year, i.e. persons of compulsory school age under 15 years, as well as
2. after reaching the age of 15, i.e. for persons aged 15 and over, to
 - a) Pupils and students at public, state-approved, or state-recognized private
 - general education schools,
 - vocational schools,
 - institutions for adult education (second-chance education),
 - higher education institutions, academies, and universities with the exception of administrative academies, adult education centers (Volkshochschulen), and rural adult education centers (Landvolkshochschulen);
 - b) persons attending private schools or other educational institutions not covered by point (a), provided that attendance at such schools and other private educational institutions is eligible for support under the Federal Training Assistance Act (BAföG);
 - c) Persons attending courses at an adult education center or another continuing education institution to subsequently obtain the vocational maturity qualification or the qualified lower secondary school leaving certificate;

- d) Persons in a vocational training relationship within the meaning of the Vocational Training Act (BBiG) or in another contractual relationship within the meaning of Section 26 BBiG, as well as persons undergoing training in an institution outside of company-based vocational training within the meaning of Section 43 (2) BBiG or Section 36 (2) of the Crafts Code (HwO);
- e) Persons attending a state-recognized vocational preparation course;
- f) Interns and trainees, provided that the completion of an internship or traineeship is required—either before, during, or after a state-regulated vocational training program or a course of study at a higher education institution—under the regulations applicable to said training or studies;
- g) Civil service candidates in the basic and intermediate service grades, as well as interns and individuals who must first acquire the qualification for admission as civil service candidates in the basic or intermediate service grades by attending an administrative training course, provided they do not receive travel expense reimbursement from the administration;
- h) Persons participating in a voluntary social or ecological year, the Federal Volunteer Service, or comparable social services;
- i) Persons participating in full-time advanced vocational training (e.g., Master Craftsman, Certified Technician).

Eligibility to use Schülermonatskarten (student monthly passes) must be proven. In the cases referred to in items 2.a through 2.g and 2.i), this is done by presenting a certificate from the educational institution or the training provider; in the case referred to in item 2.h, by presenting a certificate from the program administrator. The certificate must confirm that the requirement set out in item 2 is met. The certificate is valid for a maximum of one year.

5.6.2. Validity

Schülermonatskarten (Student monthly passes) are valid for the designated calendar month until 12:00 noon on the first working day of the following month. If this first working day falls on a Saturday, the passes remain valid until 12:00 noon on the next working day.

Within their validity period and the chosen area of validity, Schülermonatskarten (student monthly passes) entitle the holder to an unlimited number of journeys, including unlimited stopovers and transfers.

Schülermonatskarten (Student monthly passes) are non-transferable.

Schülermonatskarten (Student monthly passes) are valid only if the holder has signed them in indelible ink with their first and last name.

Upon request, the holder must prove authorized use by signing again or by presenting an official photo ID (issued by a public authority). Furthermore, Schülermonatskarten (student monthly passes) are valid only in conjunction with the proof specified in Section 5.6.1. Persons listed in Item 1 of Section 5.6.1 must, upon request, prove that they have not yet reached the age of 15. Otherwise, the Schülermonatskarten (student monthly pass) and the proof specified in Section 5.6.1 must be presented without being asked during a ticket inspection.

In addition, Schülermonatskarten (student monthly passes) entitle the holder to travel—generally throughout the entire transport network area—from 1:15 p.m. onwards, as well as all day on Saturdays, Sundays, public holidays, and school holidays uniformly designated for all schools by the State of Baden-Württemberg (in each case until 5:00 a.m. the following day). On flexible school holidays (e.g., Carnival holidays), this leisure-time rule applies from 1:15 p.m.

Schülermonatskarten (Student monthly passes) entitle the holder to travel in 2nd class on trains. Upgrading to 1st class is not permitted. Bringing along additional persons subject to a fare is not permitted free of charge.

5.6.3. List-based procedure

Where the cost of student travel is covered—in whole or in part—by the authority responsible for student transport costs, the procedure for issuing and billing Schülermonatskarten (student monthly passes) may be governed by a special agreement between that authority and the issuing office (the "list-based procedure"). Individuals eligible to purchase Schülermonatskarten (student monthly passes) but not entitled to cost reimbursement may also be included in this list-based procedure.

Under the list-based procedure, the issuing office provides student monthly passes to the transport cost authority—covering either half a school year or a full school year—following a written order or an online request via www.naldo.de. Any passes not required are returned by the transport cost authority to the relevant transport company before their validity period begins, and no charge is incurred for them.

Participation in the list-based procedure requires that a SEPA direct debit mandate be on file with the issuing office. The customer undertakes to ensure that the debit amount is available in the specified account at the beginning of the month. The SEPA direct debit mandate includes consent for the debit amount to be increased or decreased in the event of tariff changes, vis-à-vis the financial institution holding the account. The provisions of No. 5.8.7, paragraphs 1 and 2, apply accordingly.

The authority responsible for covering school transport costs may issue temporary passes for Schülermonatskarten (student monthly tickets) valid for a maximum of 15 days if the ordered student monthly ticket has not yet been received by the start of the validity period. Temporary passes must be returned as soon as the regular student monthly ticket is issued.

A replacement pass will be issued for lost or destroyed passes for a fee of €6.00 per pass; for two or more replacement cards issued in a single transaction, the fee is €12.00. A maximum of 6 replacement passes may be issued per school year. If the passenger demonstrates that no processing costs—or only significantly lower costs—were incurred for the replacement, the fee shall be reduced accordingly. Lost student monthly passes are invalid; if recovered, they must be returned to the issuing office immediately.

Section 10, Paragraph 4 of the naldo Conditions of Carriage applies accordingly to fare refunds; in the event of full or partial reimbursement of travel costs by an entity responsible for covering school commute costs, the reimbursement applies vis-à-vis that entity.

5.7. Semester ticket (for students)

Semester tickets are issued exclusively to students at higher education institutions with which a separate agreement has been concluded. To help fund this service, a levy (solidarity contribution) is collected each semester from all students at the respective institution.

The semester ticket is a ticket valid for six months.

It applies

- for students
 - (1) of the Albstadt-Sigmaringen University (University of Technology, Business, Computer Science, Life Sciences),
 - (2) of the Reutlingen university (University of Applied Sciences (Technology and Business),
 - (3) of the Rottenburg University of Applied Forest Sciences,
 - (4) of the Knowledge Foundation Reutlingen and
 - (5) of the Protestant University of Applied Sciences Ludwigsburg, Location Reutlingenin the summer semester from 1 March to 31 August and
in the winter semester from 1 September to 28/29 February or, respectively.
- For studnes
 - (1) of the University of Tübingen,
 - (2) of the der University of Church Music of the Diocese of Rottenburg-Stuttgart Location Rottenburg,

(3) of the University of Church Music of the Evangelical Regional Church in Tübingen and
(4) of the Steinbeis Global Institute Tübingen
in the summer semester from 1 April to 30 September and in the winter semester from 1 October to 31 March
as well as, in each case, until 12:00 noon on the first working day of the following month. If this first working day is a Saturday, the tickets remain valid until 12:00 noon on the next working day.

The semester ticket entitles students to make an unlimited number of journeys—including as many stopovers and transfers as desired—throughout the entire transport network area during its validity period. Semester tickets entitle the holder to travel in second class on trains; upgrading to first class is not permitted.

The semester ticket is non-transferable. Bringing along additional persons who would otherwise require a ticket is not permitted.

Semester tickets are available through conventional sales channels at the ticket offices of specific transport companies — listed at www.naldo.de — or via the customer portal abos.naldo.de.

When purchasing the semester ticket at sales outlets, the corresponding valid student ID must be presented.

A semester ticket purchased through conventional sales channels is valid only in conjunction with a student ID card (bearing a photograph). If purchased through conventional channels, it must bear the holder's first and last names, entered indelibly at the time of purchase, and must also be signed indelibly by the holder with their first and last names. Upon request, the holder must demonstrate authorized use by repeating the signature (only for tickets purchased through conventional channels) or by presenting an official photo ID (issued by a public authority). During a ticket inspection, the semester ticket and the student ID card (with photograph) must be presented without being asked. If the higher education institution does not issue a student ID card, a certificate of enrollment in conjunction with an official photo ID (issued by a public authority) will be accepted as an alternative.

Student ID cards belonging to students eligible to purchase a naldo semester ticket are valid for travel—in principle throughout the entire transport network area—on weekdays from 7:00 p.m. onwards, as well as on Saturdays, Sundays, and public holidays in Baden-Württemberg (and all day on December 24 and 31), in each case until 5:00 a.m. the following day (entitling the holder to travel in 2nd class on trains). This leisure-time travel provision for student ID holders applies only if the naldo logo is printed on the student ID card.

5.7a. Anschluss-Semesterticket (Extension semester ticket) (for students)

Anschluss-Semestertickets (extension semester tickets) are issued exclusively to students who already hold a semester ticket or "Stu-diTicket" from one of the following transport associations: bodo (Bodensee-Oberschwaben-Verkehrsverbundgesellschaft), DING (Donau-Iller-Nahverkehrsverbund), vgf (Verkehrsgemeinschaft Landkreis Freudenstadt), or VVS (Verkehrs- und Tarifverbund Stuttgart).

The Extension semester ticket is valid only in conjunction with a student ID card (bearing a photograph). During ticket inspections, passengers must present the connecting semester ticket and student ID card, as well as the underlying bodo/DING/vgf/VVS semester ticket or "Stu-diTicket," without being asked. If the university does not issue a student ID card, a certificate of enrollment combined with an official photo ID (issued by a government authority) will be accepted as an alternative.

Otherwise, the provisions of Section 5.7 apply accordingly; however, holders of extension semester tickets are not entitled to the "leisure-time" privilege of traveling using only their student ID card.

5.8. Jahres-Abo (Annual subscription) (for everyone)

5.8.1. General Provisions

Jahres-Abos (Annual subscription passes) are available to anyone. They may be issued as either personal (non-transferable) or transferable passes.

Subscription passes remain valid until 12:00 noon on the first working day of the month following the validity period. If this first working day falls on a Saturday, the passes remain valid until 12:00 noon on the next working day.

Within this validity period and the chosen area of validity, subscription passes entitle one person (personal passes entitle only the named holder) to make an unlimited number of journeys, including unlimited stopovers and transfers.

In addition, the following options are available for transferable subscription passes (valid for anyone) regarding the carriage of accompanying persons:

1. With the transferable subscription pass (available to anyone), up to four additional persons may travel free of charge Mondays through Fridays from 7:00 p.m. onwards, as well as all day on Saturdays, Sundays, public holidays, December 24, and December 31 (in each

case until 5:00 a.m. the following day)); this means up to five persons can use the transferable subscription pass together. The provision set out in Section 3.3, Sentence 3 also applies in this context. This accompanying privilege applies only if the smart card containing the valid ticket can be presented for scanning at any time. In vehicles where bicycle transport is permitted, a bicycle may be taken along free of charge in place of a person. Alternatively, for each transferable subscription pass, one bicycle per person may be taken along free of charge upon purchase of a Group Day Ticket.

2. As an alternative to option 1, holders of a transferable subscription pass (available to anyone) may travel together with all persons listed on a state family pass—provided the pass is carried and presented—on Mondays through Fridays from 7:00 p.m., as well as all day on Saturdays, Sundays, public holidays, December 24, and December 31 (in each case until 5:00 a.m. the following day).

On vehicles where bicycle transport is permitted, one bicycle per person may be taken along free of charge upon purchase of an additional group day ticket.

Bringing along additional passengers who would otherwise require a fare is not permitted with the personal subscription pass (available to everyone).

When a vehicle with limited passenger capacity is used (specifically in the case of on-demand services utilizing a standard car or similar vehicle), the stated rules regarding accompanying passengers are restricted to ensure that the vehicle's passenger capacity is not exceeded for any given annual subscription.

Annual subscriptions can be ordered via www.abos.naldo.de or by using the appropriate naldo order form with a SEPA direct debit mandate.

A personal annual subscription can be ordered as a mobile ticket or a smartcard. A transferable annual subscription can only be ordered as a smartcard.

5.8.2. Loss or destruction

In the event of the loss or destruction of an annual subscription issued as a smart card, the passenger may obtain a replacement smart card for a fee of €15.00; if the original smart card is subsequently found, it must be returned immediately.

The passenger is permitted to prove that no administrative costs were incurred or that such costs were significantly lower than the flat-rate fee.

5.8.3. Start

The annual subscription on a smartcard can begin on the first day of any month, provided the order is placed via www.abos.naldo.de by the 10th of the preceding month, or the corresponding order—using the specific naldo order form and including a SEPA direct debit mandate—is received by the contracting naldo issuing office by the 10th of the preceding month. For annual subscriptions ordered as mobile tickets, the subscription for the current month can be ordered via www.abos.naldo.de up until the 27th of the month.

An order placed with a contracting naldo issuing office is considered valid only if it is submitted online via www.abos.naldo.de or if a fully completed naldo order form is submitted to a naldo subscription center.

The subscription contract comes into effect—subject to a successful credit check—upon provision of the Print@Home ticket and is concluded with the company issuing the smartcard or the retrieval code.

Payment for the subscription must be made on a monthly basis.

The monthly debit amount must be paid in full in advance. To this end, the issuing company must be authorized to collect this amount from the customer's bank account until further notice. The customer undertakes to ensure that the monthly debit amount is available in the specified account starting from the 15th of the preceding month. The SEPA direct debit mandate includes consent for the account-holding financial institution to adjust the monthly debit amount upwards or downwards in the event of tariff changes (see No. 5.8.6) or changes to the geographical scope of validity of the tickets (see No. 5.8.8).

5.8.4. Length of time

The subscription is valid for a minimum of 12 consecutive months. If not cancelled, it renews for an indefinite period.

5.8.5. Termination

The subscription may be cancelled effective the first day of any month. Notice of cancellation must be submitted in text form to the issuing office no later than the last calendar day of the preceding month. The effectiveness of the cancellation does not preclude the possibility that—due to timing-related technical or organizational factors—an automated direct debit collection might still occur for the first month of the cancelled period; in such an event, a refund will be made to the

subscriber's account without the need for a request, no later than one month after the cancellation.

If the subscription is cancelled prematurely before the end of the 12-month term, the following applies: The difference between the subscription price and the price of a standard monthly pass (available to the general public) will be charged retroactively for the period elapsed during the subscription year, plus a fee of 2 euros. This provision does not apply if, upon timely cancellation, the customer has participated in the subscription continuously for at least one year, if the customer has passed away, or if the cancellation is due to reasons for which the transport company is responsible. The maximum amount charged retroactively is the difference between the total monthly amounts actually collected and the total tariff that would have been payable for the subscription over those 12 months.

5.8.6. Rate changes

In the event of a tariff change, the monthly direct debit amounts will be adjusted accordingly starting from the effective date of the change.

In the event of a tariff change, the customer has the right to terminate the contract extraordinarily, effective at the end of the month preceding the tariff increase. If the tariff increase does not take effect on the first day of the month, termination may take effect at the end of the month in which the tariff increase occurred. Notice of termination must be given no later than the 15th of the month following the formal announcement of the tariff increase.

5.8.7. Insufficient funds

If the collection of the ticket price is not possible due to insufficient funds, or if the account holder disputes the debit despite it being processed correctly, the issuing company may terminate the subscription with immediate effect. The customer shall bear any resulting returned-debit fees.

If the subscriber is not the holder of the account specified in the SEPA Direct Debit Mandate, the subscriber (or, where applicable, their legal representative) and the account holder shall be jointly and severally liable for all payment obligations arising from the subscription contract.

Unless the customer has participated in the subscription continuously for at least one year, an additional charge will be levied representing the difference between the subscription price and the price of a standard monthly ticket (available to the general public) for the period elapsed during the subscription year; however, this additional charge shall not exceed the difference between the total monthly amounts

actually collected and the total tariff that would have been payable for the subscription over that 12-month period.

5.8.8. Subscription changes

Changes to the name, address, geographical scope of validity, and IBAN or BIC (requiring a new SEPA direct debit mandate), or to other details affecting the subscription, may only take effect on the first day of a calendar month; the customer must notify the provider of such changes or submit a request for them without delay, and no later than the 10th day of the preceding month.

5.8a. 9-Uhr-Jahres-Abo (9 a.m. annual subscription) (for everyone)

9-Uhr-Jahres-Abos (9 a.m. annual passes) are available to the general public and are valid from 9:00 a.m. Monday through Friday, and all day—until 5:00 a.m. the following day—on Saturdays, Sundays, public holidays, and on December 24 and 31. Within these timeframes, the passes remain valid until 12:00 noon on the first working day of the following month (if that working day is a Saturday, the passes are valid until 12:00 noon on the next working day).

9-Uhr-Jahres-Abos (9 a.m. subscription passes) must be paid for on a monthly basis.

Otherwise, the provisions of Section 5.8 apply *mutatis mutandis* to 9-Uhr-Jahres-Abos (9 a.m. subscription passes).

5.9. job ticket

5.9.1. – *no longer occupied* -

5.9.2. Type "job ticket subsidy"

Companies and public authorities wishing to purchase annual season tickets (see Section 5.8) for a minimum of 50 employees for a period of at least one year may enter into an agreement with naldo for the purchase of "Job-Ticket Subsidy" type Job-Tickets. (Special agreements with naldo are likewise possible for associations and similar organizations.)

The terms and conditions are agreed upon individually between naldo and the company or public authority. However, these "Job-Ticket subsidy" type agreements share the following common features:

- The sales-related processing of Job-Tickets is handled by one or more naldo issuing offices. Consequently, the same rights and obligations that apply to a holder of an annual subscription (as per

Section 5.8) generally apply directly to the individual employee obtaining such a Job-Ticket.

- A discount is granted subject to a subsidy provided by the company or public authority directly to each employee holding a Job-Ticket; this subsidy must amount to an average of at least €10.00 per month for a minimum period of one year. The discount applies to the respective price of the annual subscription with monthly payment and amounts to:

(Option 1:) Without company or public authority subsidy:
5.0% or

(Option 2:) With company or public authority subsidy: 10.0%.

(Option 3:) As an alternative to a direct subsidy payment from the company or public authority to the employees, the company or public authority may make an individually calculated lump-sum payment to naldo; in this case, the aforementioned 10.0% discount is increased to at least 30.0%. The lump-sum payment amount increases depending on the selected discount level.

- Regarding Job-Tickets, each employee generally has the individual choice between a personal Job-Ticket and a transferable Job-Ticket, both with monthly payment. Accordingly, the Job-Ticket discount applies to the respective price of the personal or transferable annual subscription with monthly payment (see Appendix 3). The accompanying passenger regulations set out in Section 3.3, Section 5.8.1, and Appendix 5B (Section 1.4) apply accordingly.
- The right to travel is acquired through the monthly payment for the specific month of payment.

Otherwise—unless otherwise agreed individually—the provisions of No. 5.8 apply accordingly.

5.10. Kindergartenkind-Monatskarte (Monthly pass for kindergarten children)

Kindergartenkind-Monatskarten (Monthly passes for kindergarten children) are issued to children who have not yet started school. These passes may also be issued to children who have not yet turned four—i.e., children under the age of four.

Pursuant to Section 3, Paragraph 2, Sentence 3 of the Conditions of Carriage, monthly passes for kindergarten children entitle the holder to travel on road-based transport services without being accompanied by a supervising person. Section 3, Paragraph 2, Sentence 1 of the Conditions of Carriage remains unaffected by this provision.

Monthly passes for kindergarten children are valid until 12:00 noon on the first working day of the following month. If this first working day falls on a Saturday, the pass remains valid until 12:00 noon on the next working day.

During their validity period, monthly passes for kindergarten children entitle the holder to an unlimited number of journeys—including unlimited stopovers and transfers—to and from a kindergarten, daycare center, or comparable facility. Furthermore, when accompanied by a supervising person, or if the child is at least six years old, the passes are generally valid throughout the entire transport network area. They are non-transferable. Conventionally purchased monthly passes for kindergarten children are valid only if the child's first and last name have been entered in clearly legible, indelible ink.

Kindergartenkind-Monatskarten (Monthly passes for kindergarten children) are issued only at specific sales outlets designated by the relevant transport companies or as a subscription via the naldo subscription center (naldo-Abocenter). Proof of eligibility to purchase the pass must be provided.

Ordering a monthly pass for kindergarten children as a subscription via the naldo subscription center is possible only in conjunction with the "Eltern-Spar-Karte" (Parents' Savings Card; see Item 5.12) by using the appropriate naldo order form, which includes a SEPA direct debit mandate, for a chip card.

Unless cancelled, the monthly subscription pass for kindergarten children remains valid until the month in which the child starts school.

Monthly passes for kindergarten children entitle the holder to travel in second class on trains. Upgrading to first class is not permitted.

Otherwise, the provisions of Section 5.8 apply *mutatis mutandis* to monthly subscription passes for kindergarten children.

5.11. Gästekarte Schulaustausch (Guest Card for School Exchange)

Personal guest passes, generally valid throughout the entire transport network, are issued to exchange students—including accompanying persons traveling with them—at schools within the network area for the duration of their stay. These passes are available only via bulk orders placed by the school or school authority at designated sales outlets, upon presentation of proof regarding the participating guests.

For the duration of the exchange students' stay, the validity period of the guest passes may be freely selected on a daily basis (valid all day until 5:00 a.m. the following day); however, the validity period must be continuous (no interruptions allowed).

School exchange guest passes entitle the holder to an unlimited number of journeys, including unlimited stopovers and transfers, within the validity period.

School exchange guest passes entitle the holder to travel in 2nd class on trains. Upgrading to 1st class is not permitted.

5.12. Eltern-Spar-Karte (Parent Savings Card)

5.12.1. General Provisions

Eltern-Spar-Karten (Parent Savings Passes) are personal, non-transferable transit passes issued to couples and single parents living in the same household with one or more children. Depending on the number of student monthly passes (purchased via the standard list-based procedure; see Section 5.6.3), naldo-Deutschlandticket JugendBW passes (see Section 5.17), and "Abo 25" subscriptions (see Section 5.16) purchased during the reference period, a discount is granted on the purchase of two personal annual subscriptions with monthly payment (see Section 5.8) (= Eltern-Spar-Karten); this does not apply to the naldo-Deutschlandticket JugendBW for students (see Section 5.17.3), nor does the discount apply to Eltern-Spar-Karten in conjunction with naldo-Deutschlandticket JugendBW passes issued by other transport associations. For single parents, the purchase of a single "Eltern-Spar-Karte" (also with monthly payment) is sufficient, provided they can prove they live in the same household with their child or children without a partner.

In addition, monthly student passes at fare level 5 (in accordance with Section 5.6) are issued free of charge for the fourth and any subsequent child. The order of precedence is generally determined by the children's dates of birth.

Monthly passes for kindergarten children (see Section 5.10) may be purchased for children who have turned six but have not yet started school; however, these do not count towards the discount eligibility associated with the "Eltern-Spar-Karte" (Parents' Savings Card).

The validity area for each "Eltern-Spar-Karte" can be freely selected from fare levels 1 through 5 and is independent of the fare level(s) applicable to the monthly student passes, the "naldo-Deutschlandticket JugendBW," or "Abos 25" (subscriptions for under-25s).

When placing an order, couples applying for an "Eltern-Spar-Karte" confirm that they share a household with the children whose purchased tickets qualify them for the discount. Single parents applying for an "Eltern-Spar-Karte" confirm upon ordering that they live in a shared household with the relevant children without a partner. Appropriate proof of these circumstances is required during the ordering process. Providing false information will result in exclusion from this offer, without prejudice to any potential criminal prosecution.

"Eltern-Spar-Karten" (Parent Savings Cards) entitle the holder to travel—generally throughout the entire transport network area—from 1:15 p.m. onwards, as well as all day (until 5:00 a.m. the following day) on Saturdays, Sundays, public holidays, and during school holidays uniformly scheduled for all schools by the state of Baden-Württemberg. On flexible school holidays (e.g., Carnival break), this leisure-time rule applies from 1:15 p.m.

Bringing along additional persons who would otherwise require a fare-paying ticket is not permitted.

"Eltern-Spar-Karten" can be ordered via the subscription customer portal (abos.naldo.de) or by using the corresponding naldo order form with a SEPA direct debit mandate, available at designated sales outlets. Purchasing discounted student monthly passes (based on the "Eltern-Spar-Karte" discount) is only possible via the "list-based procedure" (*Listenverfahren*). Purchasing discounted "naldo-Deutschlandticket-JugendBW" or "Abo 25" passes (based on the "Eltern-Spar-Karte" discount) is only possible through the existing sales channels for these specific products.

Unless specific regulations are set out in this section (5.12) regarding student monthly passes (via the list-based procedure), "naldo-Deutschlandticket-JugendBW," and "Abo 25," the regulations in sections 5.6(.3), 5.17, and 5.16 apply.

An "Eltern-Spar-Karte" is available exclusively as a smartcard.

5.12.2. Start

The Eltern-Spar-Karte (Parents' Savings Card) can commence on the first day of any month, provided the relevant order has been submitted via the customer portal (abos.naldo.de) or via the appropriate naldo order form—including a SEPA direct debit mandate—to the naldo-authorized issuing office. The subscription contract comes into effect upon provision of the Print@Home ticket, subject to a successful credit check, and is concluded with the company issuing the smart card.

Payments for the Parents' Savings Card must be made on a monthly basis. The monthly debit amount is payable in full in advance. To facilitate this, the issuing company must be authorized to collect the amount from the customer's bank account until further notice. The customer undertakes to ensure that the monthly debit amount is available in the specified account starting from the 15th day of the preceding month. The SEPA direct debit mandate includes authorization for the account-holding financial institution to adjust the monthly debit amount (either increasing or decreasing it) in the event of tariff

changes (see Section 5.12.5) or changes to the geographical validity area of the tickets (see Section 5.12.3).

5.12.3. Duration, termination, and changes to the subscription

Proof of eligibility for purchasing "Parent Savings Cards" (Eltern-Spar-Karten)—or verification of existing monthly student passes held under the list-based procedure, the "naldo-Deutschlandticket JugendBW," or "Abo 25"—must be resubmitted after one year. If eligibility ceases for one or more children, the pricing category will be adjusted accordingly in accordance with Section 5.12.1. If the conditions for granting a discount are no longer met, the "Parent Savings Cards" will be discontinued.

Otherwise, the provisions set out in Sections 5.8.4, 5.8.5, and 5.8.8 apply mutatis mutandis to "Parent Savings Cards."

5.12.4. Obtaining student monthly passes via the list-based procedure—specifically the naldo Deutschlandticket JugendBW or "Abo 25" subscriptions—and their return.

When purchasing student monthly passes via the "list procedure" (bulk order scheme), or when purchasing the naldo-Deutschlandticket JugendBW or *Abo 25 subscriptions with a discount based on the Eltern-Spar-Karte (Parent Savings Card), the pass number must be presented to the Eltern-Spar-Karte issuing office. Until the number is known, provisional proof—such as the order form or the printout of the completed online order process for the student monthly passes (list procedure), naldo-Deutschlandticket JugendBW, or Abo 25—is sufficient.

The customer undertakes to notify the Eltern-Spar-Karte issuing office of the return of any student monthly passes, naldo-Deutschlandticket JugendBW, or Abo 25 subscriptions that qualify for the discount. For the relevant period, the fare classification may be adjusted accordingly in accordance with Section 5.12.1.

5.12.5. Rate changes

The provisions of No. 5.8.6 apply mutatis mutandis to parent savings cards (with regard to monthly payment).

5.12.6. Insufficient funds

If the collection of monthly ticket fees is not possible due to insufficient funds, or if the account holder disputes a debit despite it being processed correctly, the issuing company may terminate the subscription with immediate effect. The customer shall bear any costs associated with returned direct debits.

If the subscriber is not the holder of the account specified in the SEPA direct debit mandate, the subscriber (or, where applicable, their legal representative) and the account holder shall be jointly and severally liable for all payment obligations arising from the subscription contract.

Unless the customer has participated in the subscription continuously for at least one year, an additional charge will be levied for "Parent Saver Cards" (Eltern-Spar-Karten). This charge covers the difference between the subscription price and the price of standard monthly tickets (available to the general public) for the period elapsed during the subscription year; however, the amount charged shall not exceed the difference between the total monthly amounts actually collected and the total tariff that would have been payable for the subscription over those 12 months.

5.12.7. Miscellaneous

In the event of loss or destruction, the provisions of Section 5.8.2 (regarding personal subscription cards) apply accordingly.

Section 10, Paragraph 4 of the naldo Conditions of Carriage applies accordingly to fare refunds for "Eltern-Spar-Karten" (parents' discount cards).

5.13. Tricky Ticket

Tricky Tickets are issued to individuals up to the age of 21—i.e., those under 21 (valid through the end of the month in which their birthday falls). They are valid for the specified calendar month during the times listed below, remaining valid until 12:00 noon on the first working day of the following month (if that working day is a Saturday, the ticket remains valid until 12:00 noon on the next working day).

During the validity period, Tricky Tickets entitle the holder to an unlimited number of journeys—including stopovers and transfers—throughout the entire transport network area during the following times:

- Mondays to Fridays: from 2:00 p.m. until 5:00 a.m. the following day.
- On school holidays uniformly set for all schools by the state of Baden-Württemberg: from 8:30 a.m. until 5:00 a.m. the following day. On flexible school holidays (e.g., Carnival break), the Tricky Ticket is valid from 2:00 p.m.
- On Saturdays, Sundays, and public holidays, as well as on December 24 and December 31: all day until 5:00 a.m. the following day.

Tricky Tickets are non-transferable and are valid only if signed by the holder in indelible ink with their first and last name. Upon

request, the holder must prove authorized use by signing again or by presenting an official photo ID (issued by a government authority). Proof of age must be provided upon request. Tricky Tickets entitle the holder to travel in 2nd class on trains. Upgrading to 1st class is not permitted.

Bringing along additional persons who would otherwise require a ticket is not permitted.

5.13a Bonus-Tricky Ticket

For holders of a KreisBonusCard, KreisBonusCard Extra, KreisBonusCard Junior, or KreisBonusCard Junior Extra issued by the District of Tübingen—provided their registered primary residence is within the city of Tübingen (including its districts)—the City of Tübingen subsidizes discounted "Tricky Tickets" known as "Bonus-Tricky Tickets."

The Bonus-Tricky Ticket is valid only when accompanied by the relevant KreisBonusCard (Standard, Extra, Junior, or Junior Extra) and an official photo ID (issued by a public authority). Both must be presented without being asked during ticket inspections, along with the Bonus-Tricky Ticket.

Bonus-Tricky Tickets are available only at specific sales outlets of the TüBus company.

In all other respects, the regulations governing Tricky Tickets apply (see Section 5.13).

5.14. Senioren-Abo (Senior citizen subscription)

5.14.1. General Provisions

The Senior Subscription is issued:

- to persons starting from the month in which they turn 65 (i.e., persons aged 65 or older), or
- to persons starting from the month in which they turn 60 (i.e., persons aged 60 or older), provided they receive their own pension from the statutory pension insurance scheme, their own retirement pension from public-sector employment, or their own pension from a professional pension fund.

It entitles the holder to an unlimited number of journeys within the selected area of validity, with unlimited stopovers and transfers. Senior Subscription tickets are personal and non-transferable.

Married couples, as well as two persons living in the same household—where one person already holds a valid Senior Subscription purchased at the standard price—receive a discount on the purchase of a second Senior Subscription for the partner (provided the partner also meets

the requirements set out in Paragraph 1); this is known as the "Partner Card."

Senior Subscription tickets are valid until 12:00 noon on the first working day of the month following the validity period. If this first working day is a Saturday, the tickets remain valid until 12:00 noon on the next following working day.

Holders of a senior subscription pass (or a corresponding partner card) may take along up to three children under the age of 15 free of charge on school days from 2:00 p.m. onwards, and all day on non-school days (Saturdays, Sundays, public holidays, and school holidays)—in each case until 5:00 a.m. the following day (the provision in No. 3.3, sentence 3 may also apply in addition to this). This privilege applies only if the pass can be presented at any time.

When a vehicle with limited passenger capacity is used (e.g., specifically for on-demand services using a passenger car or similar vehicle), the aforementioned accompanying-passenger rule is restricted so as not to exceed the vehicle's passenger capacity.

Senior subscriptions can be ordered via www.abos.naldo.de or by using the appropriate naldo order form with a SEPA direct debit mandate. Orders are only accepted if accompanied by proof of age (e.g., a copy of an identity card) or if such proof is uploaded during the ordering process; persons falling under Paragraph 1, second bullet point, must additionally provide or upload current pension or retirement benefit certificates.

The "Senior Subscription Network" (Netz) can be ordered as a mobile ticket (online only via abos.naldo.de) or as a smartcard. The "Senior Subscription Tübingen" (Fare Zone 11) can only be ordered as a smartcard.

In the event of loss or destruction, the provisions of No. 5.8.2 apply accordingly. Section 10, Paragraph 4 of the naldo Conditions of Carriage applies accordingly regarding fare refunds.

5.14.2. Start

The Senior Subscription (issued as a smart card) can begin on the first day of any month, provided the order is placed via www.abos.naldo.de by the 10th of the preceding month, or the corresponding order—using the specific naldo order form with a SEPA direct debit mandate—is received by the issuing office holding the naldo contract by the 10th of the preceding month. For Senior Subscriptions ordered as mobile tickets, the subscription for the current month can be ordered via www.abos.naldo.de up until the 27th of that month. The subscription contract is concluded—subject to a successful credit check—upon

provision of the Print@Home ticket and exists between the customer and the company issuing the smart card or retrieval code. In the case of a partner card, a start date later than that of the associated primary subscription is also possible.

The Senior Subscription requires monthly payment. The monthly debit amount must be paid in full in advance. The issuing company must be authorized to collect this amount from a bank account until further notice. The customer undertakes to ensure sufficient funds are available in the specified account for the monthly debit amount starting from the 15th of the preceding month. The fare for the partner card is collected from the same account as the fare for the Senior Subscription purchased at the standard price. The SEPA direct debit mandate includes authorization for the account-holding financial institution to adjust the monthly debit amount—including, where applicable, the fare for the partner card—upwards or downwards in the event of tariff changes (see No. 5.14.5) or changes to the geographical scope of validity of the tickets (see No. 5.14.7).

5.14.3. Length of time

The provisions of No. 5.8.4 apply accordingly.

5.14.4. Termination

In the event of early termination prior to the end of the 12-month term, recalculations are based on the difference between the subscription price (or the discounted price of the partner card, if applicable) and the standard monthly pass (Price Level 1) for the period elapsed during the subscription year, plus a €2 fee; however, the amount charged shall not exceed the difference between the total monthly amounts actually debited and the total tariff applicable to the subscription price for the full 12-month period; this also applies to partner cards.

Partner cards lose their discount if the primary senior subscription is terminated.

Otherwise, the provisions of Section 5.8.5 (regarding monthly payment) apply accordingly.

5.14.5. Rate changes

The provisions of No. 5.8.6 (regarding monthly payment) apply accordingly.

5.14.6. Insufficient funds

If the monthly fare cannot be collected due to insufficient funds, or if the account holder disputes a valid debit, the issuing company may terminate the subscription with immediate effect. The customer shall bear any costs associated with returned direct debits.

If the subscriber is not the holder of the account specified in the SEPA direct debit mandate, the subscriber (or, where applicable, their legal representative) and the account holder shall be jointly and severally liable for all payment obligations arising from the subscription agreement.

Unless the customer has participated in the subscription continuously for at least one year, an additional charge will be levied representing the difference between the subscription price and the price of a standard monthly ticket (Price Level 1) for the period elapsed during the subscription year; however, this charge shall not exceed the difference between the total monthly amounts actually collected and the total cost of the subscription rate applicable to that 12-month period; this provision also applies to partner cards.

5.14.7. Subscription changes

The provisions of No. 5.8.8 (regarding monthly payment) apply accordingly.

5.15. Anschlussfahrtscheine (Connecting tickets)

If the holder of a naldo ticket allowing an unlimited number of trips (see No. 4.2) wishes to travel beyond the local validity area of their ticket, they must purchase a single ticket valid for the onward journey (connecting ticket)—covering at least one zone (fare level 1)—while still within the validity area of their existing ticket; for journeys in the opposite direction, the connecting ticket must be purchased at the starting stop (of the return journey). This also applies to any persons accompanying the holder under the accompanying passenger regulations. When a vehicle with limited passenger capacity is used (e.g., specifically in on-demand services using a passenger car or similar vehicle), the accompanying passenger regulations are restricted to ensure that the vehicle's passenger capacity is not exceeded.

The fare level for the connecting ticket is determined by the travel distance between the boundary of the validity area of the existing unlimited-trip ticket and the destination of the onward journey.

The fare level for the connecting ticket, combined with the number of fare levels covered by the existing unlimited-trip ticket, need not exceed a total of 5 zones. If the total comes to 5 zones, the ticket is generally valid throughout the entire transport network.

The connecting ticket is valid for one journey only and only in conjunction with the existing unlimited-trip ticket for which it was purchased; its validity period (pursuant to No. 5.1) is determined by the total number of zones covered by both tickets. For city-fare tickets allowing an unlimited number of journeys, the total number of zones is determined solely based on the purchased connecting ticket.

Connecting tickets are not available for tickets issued by other transport associations or under individual transport company tariffs; this generally also applies to tickets under the Baden-Württemberg tariff (*bwtarif*; see Section 12.2), regardless of the specific area of validity for the destination (and, where applicable, starting) connecting travel included in *bwtarif* tickets.

Combining a BahnCard 100 (see Section 12.4) or City-Ticket travel entitlement (see Section 12.5) with connecting tickets is not permitted.

If lines or line sections in 1st class are used for the connecting journey, the provisions set out in the final paragraph of Section 6.2 apply.

5.16. Abo 25

5.16.1. General Provisions

The Abo 25 subscription is available to individuals starting from the month in which they turn 21 (i.e., persons aged 21 and older) up to and including the month in which they turn 26 (i.e., persons under 26), as well as beyond the age of 26, provided the holder is eligible to use monthly student passes in accordance with Section 5.6.1.2.

In principle, the Abo 25 entitles the holder to an unlimited number of journeys—including any number of stopovers and transfers—within the entire transport network area.

Abo 25 passes are personal and non-transferable.

Upon request, the holder must prove authorized use by presenting an official photo ID (e.g., a student ID card).

Bringing along additional persons who would otherwise require a ticket is not permitted.

Abo 25 passes remain valid beyond the printed period until 12:00 noon on the first working day of the month following the validity period. If this first working day is a Saturday, the passes remain valid until 12:00 noon on the next following working day.

The Abo 25 entitles the holder to travel in 2nd class on trains. Upgrading to 1st class is not permitted.

The Abo 25 can be ordered online at www.naldo.de. Proof of age (e.g., a copy of an identity card) or proof of eligibility to use monthly student

passes in accordance with Section 5.6.1 must be submitted with the order.

In the event of loss or destruction, the regulations set out in Section 5.8.2 (regarding personal subscription passes) apply accordingly. For fare refunds regarding "Abo 25" subscriptions, Section 10, Paragraph 4 of the naldo Conditions of Carriage applies accordingly.

5.16.2. Price

Users of the "Abo 25" receive a subsidy per subscription month from the subsidizing districts; however, this subsidy is generally passed on directly to the transport companies via the Abo 25 sales outlets, allowing the following pricing structure to be applied to Abo 25 users: The monthly price of the Abo 25 is 11/12 of the price of the student monthly pass for the two-zone fare category (Fare Zone 2), rounded up to the nearest €0.10.

5.16.3. Start

The Abo 25 subscription can commence on the first day of any month, provided the relevant order—accompanied by a SEPA Direct Debit mandate—is received by the issuing office by the 15th of the preceding month, or an order has been submitted online via www.naldo.de by that date. Subject to a successful credit check, the subscription contract is concluded upon the dispatch of the tickets and exists between the customer and the company issuing the tickets. Payment for the Abo 25 must be made on a monthly basis. The monthly debit amount is payable in full in advance. The issuing company must be authorized to collect this amount from the customer's bank account until further notice. The customer undertakes to ensure that the monthly debit amount is available in the specified account starting from the 15th of the preceding month. The SEPA Direct Debit mandate includes authorization for the account-holding financial institution to adjust the monthly debit amount—either increasing or decreasing it—in the event of fare changes (see Section 5.16.6) or changes to the geographical scope of validity of the tickets (see Section 5.16.8).

5.16.4. Length of time

The subscription is valid for a minimum of 12 consecutive months. Unless cancelled, it renews indefinitely, with further tickets being sent to the customer automatically.

The "Abo 25" subscription normally terminates at the end of the month in which the subscriber turns 26 (i.e., it is for persons under the age of 26). No separate notice of cancellation by the subscriber is required in this case.

If the subscriber is eligible under Section 5.6.1.2, the "Abo 25" subscription may be continued until the month in which their schooling or vocational training ends, provided they present an eligibility certificate issued by the school or training company—specifying the (expected) end date of the schooling or training—to the sales office; no separate notice of cancellation by the subscriber is required in this case. If eligibility for the "Abo 25" subscription extends beyond the originally certified period, the subscriber may renew the subscription by presenting a new certificate no later than one month before the originally certified period expires..

5.16.5. Termination

In the event of early termination prior to the expiration of the 12-month term, any recalculation of charges will be based on the difference between the price of the "Abo 25" (Price Level 2) and the monthly student pass for 3 zones (Price Level 3) for the period elapsed during the subscription year, plus a fee of €2.00; however, the amount charged shall not exceed the difference between the total monthly direct debit payments made and the total tariff applicable to the subscription price that would have been payable for the 12-month period.

Otherwise, the provisions of Section 5.8.5 (regarding monthly payment) apply accordingly.

Upon reaching the age of 26—i.e., from the age of 26 onwards—the subscriber is required to terminate the subscription contract if they no longer meet the eligibility criteria for the "Abo 25." A recalculation of charges may be performed in accordance with the provisions of this section.

5.16.6. Rate changes

The provisions of No. 5.8.6 (regarding monthly payment) apply accordingly.

5.16.7. Insufficient funds

If the monthly fare cannot be collected due to insufficient funds, or if the account holder disputes a correctly processed debit, the issuing company may terminate the subscription with immediate effect. The customer shall bear the costs of any resulting returned direct debits and any dunning fees charged. Upon termination, the tickets become invalid and must be surrendered to the issuing office. If the customer refuses to surrender the tickets, they must pay compensation

equivalent to the cost of a monthly student ticket for 3 zones (price level 3) for each month during which the surrender is refused.

If the subscriber is not the holder of the account specified in the SEPA direct debit mandate, the subscriber (or, where applicable, their legal representative) and the account holder shall be jointly and severally liable for all payment obligations arising from the subscription contract.

Unless the customer has participated in the subscription continuously for at least one year, an additional charge will be levied covering the difference between the subscription price and the price of a monthly student ticket for 3 zones (price level 3) for the period elapsed during the subscription year, plus a fee of €2.00; however, this additional charge shall not exceed the difference between the total monthly amounts actually collected and the total tariff that would have been payable for the subscription over those 12 months.

5.16.8. Subscription changes

The provisions of No. 5.8.8 (regarding monthly payment) apply accordingly.

5.16.9. – *no longer occupied* -

5.16.10. Loss or destruction

The provisions of No. 5.8.2 (regarding personal subscription cards) apply accordingly.

5.17. naldo-Deutschlandticket JugendBW

5.17.1. General Provisions

The naldo-Deutschlandticket JugendBW is a Deutschlandticket (see No. 12.9.1) offered at a reduced price based on specific eligibility criteria. The tariff regulations applicable to the Deutschlandticket (in their current version; see No. 12.9.1) apply, unless otherwise stipulated by these provisions.

The naldo-Deutschlandticket JugendBW is a personal, non-transferable annual subscription with monthly direct debit payments; however, different rules apply if the ticket is obtained via the group enrollment procedure (*Listenverfahren*) or if the holder resides within the validity area of the Tübingen city tariff (PS 11) (see Nos. 5.17.4 and 5.17.5).

The naldo-Deutschlandticket JugendBW is valid all day for an unlimited number of journeys. The fare is determined by the fare schedule (see Appendix 3).

The naldo-Deutschlandticket JugendBW is valid within the scope of the Deutschlandticket (see No. 12.9).

The naldo-Deutschlandticket JugendBW is valid for 2nd class travel. Upgrading to 1st class is not permitted.

Bringing along additional persons who would otherwise require a ticket is not permitted.

Deutschlandticket JugendBW tickets issued by other transport associations in Baden-Württemberg are recognized within the naldo network area without restrictions (compared to the naldo-Deutschlandticket JugendBW).

The naldo-Deutschlandticket JugendBW can be ordered as a mobile ticket or—though not for students as defined in point 2.j) of No. 5.17.2—as a smart card. It is valid only in conjunction with an official photo ID or comparable proof of identity (e.g., a student ID card). For children and young people up to the age of 16, a student ID card suffices as proof of identity. If one is not issued, the requirement for proof of identity does not apply.

5.17.2. Eligible persons

In principle, the following are eligible to purchase the naldo-Deutschlandticket JugendBW:

1. all persons with their primary residence in Baden-Württemberg up to the completion of their 21st year (i.e., persons under 21 years of age), without the need for proof of training status; and
2. all persons from the age of 22 (i.e., persons aged 21 and older) up to the completion of their 27th year (i.e., persons under 27 years of age) who are undergoing training and present appropriate proof of training status. This applies to
 - a) students at public, state-approved, or state-recognized private
 - general education schools,
 - vocational schools,
 - institutions for adult education (second-chance education),excluding administrative academies, adult education centers (*Volkshochschulen*), and rural adult education centers (*Landvolkshochschulen*);
 - b) persons attending private schools or other educational institutions not covered by point (a), provided that attendance at such schools and other private educational institutions is eligible for funding under the Federal Training Assistance Act (BAföG);

- c) persons attending courses at an adult education center (*Volks-hochschule*) or other continuing education institution to subsequently obtain a vocational qualification (*Berufsbildung*) or a qualified lower secondary school leaving certificate (*qualifizierter Sekundarabschluss I*);
- d) persons in a vocational training relationship as defined by the Vocational Training Act (BBiG) or in another contractual relationship as defined by Section 26 of the BBiG, as well as persons undergoing training in an institution outside of company-based vocational training as defined by Section 43 (2) of the BBiG or Section 36 (2) of the Crafts and Trades Code (HwO);
- e) persons attending a state-recognized vocational preparation course;
- f) interns and trainees, provided that the completion of an internship or traineeship is required—either before, during, or after a state-regulated vocational training program or university studies—under the regulations governing such training or studies;
- g) civil service candidates for the basic and intermediate service grades, as well as interns and persons who must first acquire the qualification for admission as civil service candidates for the basic or intermediate service grades by attending an administrative training course, provided they do not receive travel expense reimbursement from the administration;
- h) persons participating in a voluntary social or ecological year, the Federal Volunteer Service, or comparable social services;
- i) persons participating in full-time advanced vocational training (e.g., Master Craftsman, Technician);
- j) students
 - (1) of Eberhard Karls University of Tübingen,
 - (2) of the University of Church Music of the Evangelical Church in Württemberg (Tübingen),
 - (3) of the Steinbeis Global Institute Tübingen,
 - (4) of Reutlingen University (University of Applied Sciences for Technology and Business),
 - (5) of the Knowledge Foundation Reutlingen,
 - (6) of the Protestant University of Applied Sciences Ludwigsburg (Reutlingen campus),
 - (7) of the Theological College Reutlingen,
 - (8) of Rottenburg University of Applied Sciences (University of Applied Sciences for Forestry),
 - (9) of the University of Church Music of the Diocese of Rottenburg-Stuttgart (Rottenburg campus),
 - (10) of Albstadt-Sigmaringen University (University of Applied Sciences for Technology, Business, Computer Science, and Life Sciences), and
 - (11) of the Fashion College Sigmaringen (Modelfachschule Sigmaringen), as well as
 - (12) at a higher education institution outside Baden-

Württemberg, provided the student's primary place of residence is within the *naldo* core area.

For the group of persons eligible for the naldo-Deutschlandticket JugendBW who are neither pupils nor students, the principal place of residence must be within the naldo core area. For pupils, the assignment of the home-to-school route to the naldo tariff generally takes precedence under the list-based procedure (see Section 5.17.4); otherwise (under the list-based procedure if the home-to-school route cannot be assigned to a transport association tariff, as well as outside the list-based procedure), the location of the school within the naldo core area is the deciding factor.

Eligibility expires on the 21st birthday if no proof of education/training is provided, or on the 27th birthday if such proof is provided.

Proof of education/training is defined as evidence confirming the eligible person's status in accordance with points 2.a) through 2.j) of Section 5.17.2.

Any required proof of education/training must be submitted to the issuing office upon conclusion of the subscription contract and annually prior to the end of the current contract year.

The naldo-Deutschlandticket JugendBW can be ordered as a mobile ticket for the current month up until the 27th of that month.

When ordering the naldo-Deutschlandticket JugendBW as a smart card, the order must be placed by the 10th of the preceding month. Orders can be placed via www.abos.naldo.de or by using the appropriate naldo order form accompanied by a SEPA direct debit mandate.

An order is considered valid only if placed online via www.abos.naldo.de.

Ordering the naldo-Deutschlandticket JugendBW as a mobile ticket is possible only via www.abos.naldo.de and not via an order form.

The monthly payment amount must be paid in full in advance. To this end, the issuing company must be authorized to debit this amount from the financial institution's current account until further notice. The customer undertakes to ensure sufficient funds for the monthly debit amount are available in the specified account starting on the 15th of the preceding month. The SEPA direct debit mandate includes consent for the account-holding financial institution to increase or decrease the monthly debit amount in the event of tariff changes.

The contract may be terminated effective the first day of any month following the initial contract year, without any retroactive adjustment charges. Notice of termination must be given no later than the last calendar day of the preceding month. Termination does not preclude the possibility that—due to technical or organizational timing constraints—an automated direct debit might still occur for the first month

following the effective date of termination; in such a case, a refund will be made to the subscriber's account without the need for a request, no later than one month after termination.

The subscription contract—and consequently the right of use—ends automatically in the month the entitlement to receive the service expires, without requiring notice of termination; however, this cannot occur earlier than twelve months after the start of the subscription contract.

In the event of tariff changes or changes to the subscription, the provisions of Section 5.8.6 or Section 5.8.8 (regarding personal subscription cards) apply accordingly. In the event of insufficient funds, the provisions of Section 5.16.7 apply accordingly.

In the event of insufficient funds, Section 5.16.7 applies accordingly; however, regarding the reference product used as a basis, the monthly subscription rate for a "Deutschlandticket" is used instead of the reference product listed therein. For fare reimbursements, Section 10 (4) of the naldo Conditions of Carriage applies accordingly (in the cases referred to in No. 5.17.4, this applies vis-à-vis the entity responsible for school transport costs).

During the first contract year, the subscription may be cancelled with one month's notice, effective at the end of any month. In such a case, the price calculated for the months already used is based on the monthly installment rate of a Deutschlandticket for the period covered during the subscription year, plus a fee of €2.00; however, the amount charged shall not exceed the difference between the total monthly amounts debited and the total tariff price that would have been payable for the subscription over those 12 months..

5.17.3. – no longer occupied -

5.17.4. Additional regulations for students obtaining items via the list-based procedure

Students eligible for the list-based procedure (see No. 5.6.3) may obtain the naldo-Deutschlandticket JugendBW via this procedure.

The school year serving as the basis for the list-based procedure begins on September 1st of a given year and ends on August 31st of the following year.

No price calculation is performed for the month of August under the list-based procedure, as the price for the other months is set at 1/11 of the total amount resulting from 12 monthly debits for a standard naldo-Deutschlandticket JugendBW.

For students who begin obtaining the naldo-Deutschlandticket JugendBW via the list-based procedure during the school year, the subscription may—under certain circumstances—end prior to the

completion of the 12-month minimum term at the end of the school year. In such cases, no retroactive billing takes place..

The naldo-Deutschlandticket JugendBW (obtained via the list-based procedure) can be cancelled as follows:

- prior to the 13th month of receipt: effective September 1st; and
- from the 13th month of receipt onwards: effective the first day of any month; and
- in the event of a change of school or place of residence: effective the first day of any month; and
- in the event of illness—provided it renders the individual unfit to travel, lasts for more than 14 consecutive days, and is substantiated by a medical certificate or hospital statement—likewise effective the first day of any month.

Notice of termination must be given no later than the last calendar day of the preceding month. The fact that notice has been given does not preclude an automated direct debit collection for the first month of the cancellation period due to technical or organizational timing constraints; in such an event, a refund will be made to the subscriber's account without the need for a specific request, no later than one month after the termination.

The naldo-Deutschlandticket JugendBW (issued via the school list procedure) normally expires at the end of August of the final school year. Monthly travel entitlements can be obtained provided a SEPA direct debit mandate for the monthly debit amounts is in place. The SEPA direct debit mandate includes authorization for the account-holding financial institution to increase or decrease the monthly debit amount in the event of changes to fares or the subscriber's personal contribution.

5.17.5. Additional regulations for the City of Tübingen

- (1) For eligible persons under No. 5.17.2 whose place of residence lies within the validity area of the Tübingen city fare zone (PS 11), a special price is set for the *naldo-Deutschlandticket JugendBW* (since the City of Tübingen subsidizes the discount). Students and persons aged 16 or older without proof of vocational training or education are generally excluded from this "naldo-Deutschlandticket JugendBW Tübingen"; i.e., persons aged 16 or older without such proof are no longer entitled to the special pricing.

Proof of residence must be provided when claiming this discount. The issuing office is entitled to request an update of the proof of residence. Failure to provide such proof may result in the subscription being cancelled by the issuing office.

- (2) Persons eligible under No. 5.17.5 Para. 1 who hold a *Kreis-BonusCard*, *KreisBonusCard Extra*, *KreisBonusCard Junior*, or *KreisBonusCard Junior Extra* (Tübingen) are entitled to the special price for the *naldo-Deutschlandticket JugendBW Tübingen*.

When ordering with a *KreisBonusCard* or *KreisBonusCard Junior*, the applicant must present—in addition to the valid *KreisBonusCard*—proof of student status and a rejection notice from the District of Tübingen regarding the assumption of student transport costs under the "Education and Participation Package" (*Bildungs- und Teilhabepaket*). The rejection notice must not be older than one year. When using a *KreisBonusCard Extra* or *KreisBonusCard Junior Extra* issued by the District of Tübingen, presenting the District of Tübingen's rejection notice is not required, as there is no entitlement to cost coverage under the Education and Participation scheme. This "naldo-Deutschlandticket JugendBW Tübingen mit Kreis-BonusCard" is valid only in conjunction with the Tübingen KreisBonusCard (Extra) or KreisBonusCard Junior (Extra) and an official photo ID or comparable form of identification (e.g., a student ID card). Both must be presented—along with the naldo-Deutschlandticket JugendBW Tübingen mit KreisBonusCard—during ticket inspections.

Eligibility for the special pricing of the naldo-Deutschlandticket JugendBW Tübingen must be re-verified after one year. The naldo-Deutschlandticket JugendBW Tübingen terminates if eligibility ceases.

The subscription may be cancelled effective at the end of any month, subject to one month's notice. In such cases, for the months already used, a surcharge will be levied equal to the difference between the subscription price and the price of a standard monthly Deutschlandticket installment for the period elapsed during the subscription year, plus a fee of €2.00; however, this surcharge shall not exceed the difference between the total monthly amounts actually debited and the total tariff corresponding to the subscription price that would have been payable for the 12-month term.

5.18. Deutschlandticket add-on option: naldo-Plus

The "naldo-Plus" add-on option is offered for the naldo transport network area exclusively to supplement the Deutschlandticket (see No. 12.9), but not to supplement a Deutschlandticket discounted by the City of Tübingen (see No. 12.9.3).

The naldo-Plus add-on option is valid only in conjunction with a Deutschlandticket displaying the same first name, surname, and date of birth as the naldo-Plus pass.

With the naldo-Plus add-on option, the Deutschlandticket becomes transferable for journeys throughout the entire naldo transport network area where naldo season tickets are valid or accepted; an exception to this is the season ticket transition zone to the "move" network outside of the lines covered by naldo-Plus (lines 330, 337, and 7440; see No. 11.2, bullet point 3).

Furthermore, the naldo-Plus add-on option offers the following passenger accompaniment privileges (at the holder's discretion):

1. From 7:00 p.m. Monday through Friday, and all day on Saturdays, Sundays, public holidays, December 24, and December 31 (in each case until 3:00 a.m. the following day), up to 4 additional persons may be taken along free of charge (i.e., up to 5 persons may use the Deutschlandticket with the naldo-Plus add-on option together; the rule in No. 3.3, sentence 3, may also be applied in this context). This privilege applies only if both tickets can be presented at any time.

In vehicles where bicycle transport is permitted, a bicycle may be taken along free of charge instead of a person. Alternatively, for each naldo-Plus ticket, one bicycle per person may be taken along free of charge upon purchase of a "Group Day Ticket" (Tagesticket Gruppe).

2. As an alternative to No. 1, all persons listed on a *Landesfamilien-pass* (State Family Pass) may travel together upon presentation and possession of the pass: Mondays through Fridays from 7:00 p.m. onwards, and all day on Saturdays, Sundays, public holidays, December 24, and December 31 (in each case until 3:00 a.m. the following day).

In vehicles where bicycle transport is permitted, one bicycle per person may be taken along free of charge upon purchase of an additional "Group Day Ticket" (*Tagesticket Gruppe*).

When a vehicle with limited carrying capacity is used (e.g., specifically in the case of on-demand services using a passenger car or similar vehicle), the stated carriage rules are restricted to ensure that the carrying capacity is not exceeded for each *naldo-Plus* pass.

Analogous to the Deutschlandticket, the following applies to the naldo-Plus add-on option:

- naldo-Plus is issued as a subscription. Subscriptions may commence on the first day of any month.
- The subscription is concluded for an indefinite period and may be cancelled on a monthly basis. Cancellation must be submitted by the 10th of a month to take effect at the end of that calendar month. In the event of cancellation, naldo-Plus

remains valid until the end of service following the last day of that calendar month, but no later than 3:00 a.m. on the following day.

- Damaged naldo-Plus passes will be replaced for a fee of €15.00 only if the original smart card remains clearly identifiable as such and is surrendered to the subscription center.
- Otherwise, the provisions of No. 12.9.2 (conditions of the contracting transport companies within the *naldo* network regarding the issuance of the *Deutschlandticket*) apply analogously to *naldo-Plus*.

6. Use of first class on railway services

6.1. Surcharge for individual trips

To travel in 1st class (hereinafter referred to as "1st Class"), adults must purchase a child's single ticket (see No. 5.1) as a supplementary ticket for each journey and person, in addition to their standard ticket. Two children aged 6 to 15 (i.e., children from their 6th birthday up to, but not including, their 15th birthday) wishing to travel in 1st Class are treated as one adult. A single child wishing to travel in 1st Class is not eligible for a discount.

Where sales facilities permit—and certainly at DB AG staffed sales points—the price level corresponding to the 1st Class distance traveled on DB AG services is sufficient for the purchase of the supplementary ticket.

Supplementary tickets are valid only in conjunction with the associated ticket. They are valid for a single journey and remain valid for the same duration as the associated ticket.

6.2. Surcharge for an unlimited number of trips

As an alternative to Section 6.1, adults wishing to use 1st-class travel may purchase a "Child Day Ticket" (see Section 5.4.1) as a supplementary ticket for each person, in addition to their standard ticket.

Two children aged 6 to 15 (i.e., children who have turned 6 but are not yet 15) wishing to use 1st-class travel count as one adult. A single child wishing to use 1st-class travel receives no discount for this purpose.

Regarding the use of Child Day Tickets as supplementary tickets: Provided sales facilities allow—and certainly at DB AG staffed sales points—the price level required for the supplementary ticket is based on the 1st-class distance traveled on DB AG services.

For 1st-class travel using monthly passes (general public), "9 a.m." monthly passes (general public), annual subscriptions (general public), "9 a.m." annual subscriptions (general public), Job-Tickets, "Eltern-Spar-Karten" (parent discount cards), or senior subscriptions, monthly

supplementary tickets may be purchased (except for city tariff price levels). These are valid only in conjunction with the corresponding time-based pass.

For 1st-class travel using annual subscriptions (general public), "9 a.m." annual subscriptions (general public), Job-Tickets, "Eltern-Spar-Karten," or senior subscriptions, a discounted 1st-class travel entitlement ("1st-class supplement") is issued (except for city tariff price levels). This 1st-class supplement can only be ordered using the appropriate *naldo* order form accompanied by a SEPA direct debit mandate. The 1st-class supplement is available exclusively as a smart card. This 1st-class supplement may only be used in conjunction with an annual subscription (standard), a 9 a.m. annual subscription (standard), a Job-Ticket, a parental discount pass, or a senior citizen subscription. Otherwise, the provisions of Section 5.8 apply *mutatis mutandis* to these 1st-class supplements.

When traveling beyond the local area of validity using a *naldo* period pass (see Section 4.2—excluding passes that do not permit an upgrade to 1st class) (connecting journeys; see Section 5.15), a previously purchased 1st-class travel entitlement may be used in conjunction with the connecting ticket to travel in 1st class on the connecting leg of the journey (this also applies *mutatis mutandis* to such journeys in the opposite direction).

For 1st-class travel with Deutschlandtickets, please refer to Section 12.9.4.

6.3. Surcharge for severely disabled persons

The conditions of carriage of Deutsche Bahn AG (BB Personenverkehr) apply to persons with severe disabilities.

7. Transportation of severely disabled persons

The free carriage of severely disabled persons, their accompanying person, guide dogs for the blind, wheelchairs, other mobility aids, orthopedic aids, and their hand luggage is governed by the Social Code, Book IX (SGB IX), as amended from time to time. Proof of eligibility must be provided upon the request of staff.

8. Transport charges for animals and goods

8.1. – *no longer occupied* –

8.2. Bicycles (not folded) and the like.

Subject to the transport companies' existing regulations on bicycle carriage, bicycles may generally be taken along for the price of a single child ticket (see No. 5.1) or a child day ticket (see No. 5.4.1), unless free bicycle carriage is offered (a current overview of all free bicycle carriage offers is available at www.naldo.de).

Alternatively, the bicycle carriage regulations listed in Nos. 5.4.2, 5.5, and 5.8.1 and in Appendix 5 D No. 1.2 may be utilized free of charge.

In general, passengers traveling with tickets under the naldo fare system are not required to pay a fee for bicycle carriage between 8:00 p.m. and 5:00 a.m. the following day.

If a bicycle is taken along before 8:00 p.m. and the passenger disembarks after 8:00 p.m. (according to the timetable), the obligation to pay for bicycle carriage ends at the first stop served according to the timetable after 8:00 p.m.

If a bicycle is taken along after 5:00 a.m. but the passenger boarded before 5:00 a.m., the obligation to pay for bicycle carriage begins at the last stop served according to the timetable after 5:00 a.m.

For passengers traveling by rail with tickets under the naldo fare system, the obligation to pay for bicycle carriage applies only on Mondays through Fridays (excluding public holidays) between 6:00 a.m. and 9:00 a.m. When taking a bicycle on board on Mondays through Fridays (excluding public holidays), if boarding occurs before 6:00 a.m. and alighting after 6:00 a.m. (according to the timetable), the obligation to pay the bicycle transport fee begins at the last stop served according to the schedule prior to 6:00 a.m.

When taking a bicycle on board on Mondays through Fridays (excluding public holidays), if boarding occurs between 6:00 a.m. and 9:00 a.m. and alighting occurs after 9:00 a.m., the obligation to pay the bicycle transport fee ends at the first stop served according to the schedule after 9:00 a.m.

As a general rule, bicycles are not permitted on rail replacement services ("SEV") (regardless of the day or time).

Within the ZÖA rail network, bicycles may not be taken on the train departing Herrenberg at 6:49 a.m. in the direction of Tübingen on Mondays through Fridays (excluding public holidays).

For journeys on IC (Intercity) class trains (on timetable route [KBS] 740, specifically the Ergenzingen – Herrenberg section), a reservation is required to take a bicycle on board; this service is subject to a fee. The applicable conditions of carriage of Deutsche Bahn AG (DB) apply in this instance; consequently, the DB fare structure is the only one applicable.

In all other respects, Appendix 1 of the naldo conditions of carriage ("Special conditions of carriage for the transport of bicycles and small electric vehicles") applies; additionally, Section 8.3 applies regarding

folded bicycles and folded, lightweight, and compact e-scooters. The same fare regulations that apply to bicycles also apply to heavy or large e-scooters, unfolded light or small e-scooters (see Appendix 1, No. 5 of the naldo Conditions of Carriage in each case), unfolded city/jump scooters or kickboards, and unfolded folding bicycles.

8.3. Other items and animals

Hand luggage, strollers, wheelchairs, other mobility aids, a pair of skis, a sled, musical instruments, folded city scooters/kickboards, folded folding bicycles, folded lightweight and small e-scooters (see Appendix 1, No. 5.a of the naldo Conditions of Carriage), and one item of bulky luggage (larger piece of luggage or larger object)—as well as small animals in approved containers and dogs permitted for carriage—may be carried free of charge, provided they are carried or handled solely by the individual passenger.

Otherwise—particularly when carrying bulky items or using strollers, wheelchairs, or other mobility aids for purposes other than their intended use (e.g., transporting luggage or animals)—a single ticket for a child (see No. 5.1) or a day ticket for a child (see No. 5.4.1) at the appropriate fare level must be purchased.

Furthermore, reference is made in particular to Sections 11 and 12 of the naldo Conditions of Carriage.

9. Other offers

9.1. Combined tickets

naldo or transport operators may enter into agreements with event organizers and similar entities (transport operators doing so only in agreement with naldo) that allow attendees to use naldo services by presenting their admission ticket or similar document. The geographical and temporal scope of validity is specified in the respective agreement.

9.2. Free or discounted public transport offer

naldo may enter into partnerships with third parties that enable the use of public transport free of charge or at a reduced price, provided the third party covers the resulting loss of fare revenue. Such partnerships may be limited to specific groups of people. The geographical and temporal scope of validity is defined in the respective agreement.

To acquire new customers or enhance customer retention, naldo may temporarily issue tickets at a reduced price or free of charge to a

specific customer group, or deviate from certain tariff regulations for the benefit of that group.

10. Tariffs for inbound and outbound traffic

For journeys to and from destinations outside the naldo fare zone (i.e., inbound and outbound travel), the Baden-Württemberg fare (bwtarif; see Section 12.2) generally applies. Where this is not the case, transport operators running inbound/outbound lines issue their own specific operator-level tickets. Alternatively, it is permissible to combine naldo tickets seamlessly with other fares (bwtarif, operator-level fares, and/or fares from neighboring transport associations)—with the exception of naldo connecting tickets (see Section 5.15).

11. Transitional and transit arrangements to and from neighboring transport networks

In the event that a neighboring transport association tariff is recognized as described below, the use of a vehicle with low passenger capacity (specifically in the case of on-demand services using a passenger car or similar vehicle) entails a restriction on certain existing accompanying-passenger rules of the neighboring association's tariff; this ensures that the vehicle's passenger capacity is not exceeded for any single ticket issued by a neighboring association.

Furthermore, the transitional provisions set out in Section 11 below do not apply to on-demand services with low passenger capacity that operate in tariff transition zones bordering neighboring associations (see Appendix 2: zones marked in green and orange) and are not commissioned by the districts of Reutlingen, Sigmaringen, Tübingen, or Zollernalbkreis.

11.1. VVS (Stuttgart Transport and Tariff Association)

Transitional arrangements

For journeys crossing network boundaries to or from the VVS core area (comprising the districts of Böblingen, Esslingen, Göppingen, Ludwigsburg, and Rems-Murr, as well as the city district of Stuttgart), the following regulations apply—specifically regarding the naldo fare zones No. 501 (Herrenberg), No. 511 (Bernhausen), No. 531 (Neuffen), and No. 532 (Beuren), as well as the naldo fare zone boundaries No. 591 (Kayh), No. 593 (Kohlberg/Kappishäusern), No. 594 (Bempflingen), No. 595 (Bondorf), and No. 596 (Erkenbrechtsweiler/Hochwang), all of which are located within the VVS core area:

- The VVS fare applies to travel within these aforementioned naldo fare zones and zone boundaries, as well as for travel between these zones or zone boundaries (provided the VVS fare area is not exited).
- The VVS fare structure also applies (provided the VVS fare zone is not exited) to journeys on the following (inter-network) lines to/from the rest of the VVS area (incl. For inter-network journeys from/to the VVS core area:
 - S8, RB14, RE14, RE4, IC40 (AVG + DB FV + DB Regio) on the Herrenberg – Ergenzingen section, with the journey starting or ending outside the naldo zones or beyond the boundaries of naldo zones No. 501 (Herrenberg), No. 591 (Kayh), and No. 595 (Bondorf),
 - Line 176 (OVR),
 - Line 185 (FMO),
 - Line 188 (Schlienz),
 - Line 188A (Schlienz),
 - Line 189 (Schlienz),
 - Line 189A (Schlienz) and
 - Line 805 (Schlienz) and
 - Line N87 (Schlienz),
- Otherwise, for journeys on the following (inter-network) lines between the naldo zones or zone boundaries listed in sentence 1 above and the rest of the naldo area, the naldo fare applies, provided the naldo fare zone is not exited:
 - S8, RB14, RE14, RE4, IC40 (AVG + DB FV + DB Regio) on the Herrenberg – Ergenzingen section,
 - MEX12, MEX18, RE6, RE6a, RE6b (DB Regio) on the Bempflingen – Tübingen section,
 - RB 63 (ZÖA),
 - Line 179 (WBG),
 - Line 187 (Schlienz) on the Metzingen – Bempflingen/Kleinbettlingen section,
 - Line 189 (Schlienz) within Häslach,
 - Line 189A (Schlienz) on the Walddorf – Häslach and Bempflingen sections,
 - Line 199 (WBG) on the Metzingen – Beuren section,
 - Linie 232 (SVL),
 - Linie 233 (SVL),
 - Line 776 (RAB/Klumpp/Süsser),
 - Line 777 (RAB/Klumpp/Süsser) on the Öschelbronn – Altingen section,

- Line 791 (Däuble/RAB),
 - Route 792 (Däuble/RAB),
 - Line 794 (Däuble/RAB),
 - Line 7627 (Edel),
 - Line N80 (Däuble/RAB),
 - Line X3 (RSV) and
 - Line X18 (Schlienz) in the Mittelstadt section
- Furthermore, within the core area of the VVS, the naldo fare also applies when transferring to or from the following lines:
- Line 187A (Schlienz) on the Bempflingen – Kleinbettlingen section,
 - Line 191 (WBG) on the Neuffen – Hohenneuffen – Beuren section,
 - Line 192 (WBG),
 - Line 198 (WBG) on the Kappishäusern – Kohlberg section,
 - Line 773 (Däuble) on the Herrenberg – Oberjesingen section,
 - Line 774 (RAB/Klumpp/Süsser) on the Herrenberg – Haslach section,
 - R Line oute 774A (RAB/Klumpp/Süsser) on the Herrenberg – Haslach section,
 - Line 775 (RAB) on the Herrenberg – Kuppingen section,
 - Line 779 (SWH),
 - Line 780 (SWH),
 - Line 781 (SWH),
 - Line 782 (SWH)
 - Line 790 (RAB/Klumpp/Süsser),
 - Line 794 (RAB),
 - Line N70 (RAB/Klumpp/Süsser) on the Herrenberg – Bondorf section,
 - Line N77 (FMO) and
 - Line X77 (RAB/Klumpp/Süsser) on the Herrenberg (town center) section.

Transit arrangements

- I.) In conjunction with a vgf student ticket, the VVS connecting student ticket entitles the holder to travel (in addition to the *bwtarif* section Eutingen–Ergenzingen) on the Ergenzingen–Bondorf (–Herrenberg) section—which passes through the *naldo* area—using lines S8, RB14, RE14, and RE4 (including IC trains). Similarly, in conjunction with a VVS student ticket, the vgf connecting student ticket also entitles the holder to travel (in addition to the *bwtarif* section Eutingen–Ergenzingen) on the Ergenzingen–Bondorf (–Herrenberg) section—which passes through the *naldo* area—using lines S8, RB14, RE14, and RE4 (including IC trains).

- II.) For both line 794 (RAB) on Sundays and public holidays and line N80 (RAB), the route section between Tailfingen/Gültstein (VVS core zone) and Kayh (VVS core zone) passes through Altingen (naldo core zone); passengers holding VVS tickets valid in the VVS core zone are permitted to travel in transit through Altingen on these routes.
- III.) For route 232 (SVL), the section between Erkenbrechtsweiler/Burrenhof (VVS core zone) and Lenningen (VVS core zone) passes through Grabenstetten (naldo core zone); passengers holding VVS tickets valid in the VVS core zone are permitted to travel through Grabenstetten in transit.

11.2. move (Schwarzwald-Baar-Heuberg Transport Association)

Transitional arrangements

For trips crossing network boundaries to or from the move core area (comprising primarily the districts of Rottweil, Schwarzwald-Baar-Kreis, and Tuttlingen), the following regulations apply—specifically regarding the naldo-fare zones located within the move core area (Zone No. 619 [Wellendingen], No. 620 [Rottweil], and No. 622 [Oberndorf am Neckar]) and the naldo-fare point of Rotenzimmern within naldo-core zone No. 330 (Rosenfeld):

- For travel within these aforementioned naldo-zones and between these zones (including Rotenzimmern), the move fare applies, provided the move-fare area is not exited.
- Otherwise, for trips on the following (cross-network) lines between the naldo-zones listed in the first sentence above (including Rotenzimmern) and the rest of the naldo-area, the naldo-fare applies, provided the naldo-fare area is not exited:
 - Line 337 (Maas) on the Balingen – Rotenzimmern section,
 - Line 330 (RAB), and
 - Line 7440 (SBG).
- The following additional provisions apply to the naldo-zones listed in the first sentence above:
 - Zone No. 619 (Wellendingen) corresponds to the municipality of Wellendingen and the Rottweil-Neukirch district.
 - Zone No. 620 (Rottweil) corresponds to the city of Rottweil (excluding the districts of Hochwald and Neukirch) and the municipalities of Deißlingen (including Trossingen train station), Dietingen (excluding outlying localities), Villingendorf, Zimmern o. R., and Frittlingen.
 - Zone No. 622 (Oberndorf am Neckar) covers the town of Oberndorf am Neckar (including all districts), the municipality of Fluorn-Winzeln, and the municipality of

Epfendorf (excluding the localities of Talhausen, Trichtingen, and Harthausen).

The naldo tickets listed below are also accepted (provided they have the appropriate geographical validity) on all other "move" bus and train lines within naldo zones 619, 620, and 622:

- Monthly ticket,
- Kindergarten child monthly ticket,
- Student monthly ticket,
- Tricky Ticket,
- Semester ticket,
- Connecting semester ticket,
- Abo 25,
- Annual subscriptions,
- Parent discount cards, and
- Senior subscription / Senior subscription partner card.

The accompanying passenger regulations applicable to the monthly ticket, the annual subscription (incl. Job-Ticket), and the senior subscription (incl. senior subscription partner card) are not recognized. The leisure-time regulations for parent discount cards are not recognized.

The leisure-time regulations for student season tickets (see No. 5.6.2 as well as Appendix 5B No. 2.3+2.5 and Appendix 5C No. 1.4) are recognized in accordance with VVR regulations; i.e., they may only be used from 2:00 p.m. onwards on school days.

The leisure-time regulations for student ID holders (see No. 5.7) are recognized.

11.3. vgf (Freudenstadt District Transport Association)

Transitional arrangements

For trips crossing association boundaries to or from the vgf core area (consisting primarily of the Freudenstadt district), the following regulations apply—specifically regarding the naldo fare zones No. 634 (Empfingen), No. 635 (Horb), and No. 636 (Mühlen), as well as the naldo fare zone boundary No. 691 (Mühringen), all of which are located within the vgf core area:

- The vgf fare applies to travel within these aforementioned naldo fare zones and the naldo fare zone boundary, as well as for travel between these zones or the zone boundary (provided the vgf fare area is not exited).
- The vgf fare also applies (provided the vgf fare area is not exited) to trips on the following (cross-association) lines to or from the rest of the vgf area (including the naldo fare zones or naldo fare zone boundary listed above in the first sentence):
 - RB74 (DB Regio) on the Rottenburg – Horb section, and
 - Line 7626A (Edel).
- Furthermore, the vgf fare applies within the naldo core area when transferring to or from the following lines:
 - Line 1 (roBus),
 - Line 2 (roBus),
 - Line 3 (roBus),
 - Line 4 (roBus),
 - Line 5 (roBus),
 - Line 7626 (Edel),
 - Line 7629 (Edel), and
 - Line 7629A (Edel) on the Felldorf – Börstingen section.
- Otherwise, for journeys on the following (inter-network) lines between the naldo zones (or zone boundaries) listed in the first sentence above and the rest of the naldo area, the naldo fare applies, provided the naldo fare zone is not exited:
 - RB74 (DB Regio) on the Horb – Tübingen section,
 - Line 310 (RAB),
 - Line 311 (RAB),
 - Line 312 (RAB), and
 - Line 319 (RAB).
- Furthermore, within the vgf core area, the naldo fare also applies when transferring to or from the following lines:
 - Line 70 (Vögele),

- Line 7401 (RVS),
- Line 7402 (RVS) on the Horb – Empfingen section,
- Line 7408 (RVS), and
- Line 7626A (Edel).

Transit regulations

For vgf "Anschluss-Studi-Tickets" (add-on student tickets) used in conjunction with VVS "StudiTickets," and for VVS "Anschluss-StudiTickets" used in conjunction with vgf "Studi-Tickets," the transit regulations set out in Section I of Item 11.1 apply.

11.4. DING (Donau-Iller- Regional Transport Association)

Transitional arrangements

For journeys crossing network boundaries to or from the DING core area (comprising the districts of Alb-Donau-Kreis, Biberach, and Neu-Ulm, as well as the urban district of Ulm)—specifically regarding the naldo fare zones No. 901 (Laichingen), No. 902 (Hütten), No. 903 (Schelklingen), No. 910 (Riedlingen), and No. 911 (Langenenslingen), including the naldo fare zone boundaries No. 991 (Ertingen) and No. 992 (Neufra), all of which are located within the DING core area—the following regulations apply:

- The DING fare applies to travel within these aforementioned naldo fare zones and zone boundaries, as well as between these zones or zone boundaries (provided the DING fare area is not exited).
- The DING fare also applies (provided the DING fare area is not exited) to journeys on the following (network-crossing) lines to or from the remainder of the DING area (including the naldo fare zones or zone boundaries listed above in sentence 1):
 - RE55 (DB Regio) on the Herbertingen – Riedlingen section; however, this does not apply if the start and destination points are within the naldo zones or zone boundaries listed above in Sentence 1 and naldo zone no. 446 (Bad Saulgau), including naldo zone boundary no. 495 (Herbertingen),
 - RB59 (SAB) on the Münsingen – Schelklingen section,
 - Line 260 (RAB/SVL) on the Zwiefalten – Riedlingen section,
 - Line 265 (RAB/SVL),
 - Line 270 (Diesch, owned by M&M GmbH),
 - Line 280 (Diesch GmbH/SVL/Walk),
 - Line 331 (Bayer),
 - Line 333 (RAB/SVL),
 - Line 335 (RAB/SVL),

- Line 343 (RAB) on the Böhrlingen – Laichingen section,
- Line 393 (RAB) on the Herbertingen – Riedlingen section; however, this does not apply if the start and destination points are within the zones listed above in Sentence 1 and naldo zone no. 446 (Bad Saulgau), including naldo zone boundary no. 495 (Herbertingen), and
- Line X340 (RAB) on the Böhrlingen – Laichingen section.
- Furthermore, the DING fare applies within the naldo core area when transferring to/from the following line:
 - RB53 (DB Regio) on the Herbertingen – Aulendorf section (partially within the bodo fare core area).
- Otherwise, for journeys on the following (inter-network) lines between the naldo zones or zone boundaries listed above in Sentence 1 and the rest of the naldo area, the naldo fare structure applies, provided the naldo fare zone is not exited:
 - RE55 (DB Regio) on the section between Riedlingen and Beuron; this applies in particular to journeys starting and ending within the naldo zones listed above in Sentence 1 and naldo zone no. 446 (Bad Saulgau), including naldo zone boundary no. 495 (Herbertingen),
 - RB59 (SAB),
 - Line 260 (RAB/SVL),
 - Line 265 (RAB/SVL),
 - Line 333 (RAB/SVL),
 - Line 334 (RAB/SVL), but only within Laichingen (town center) and Schelklingen (town center),
 - Line 335 (RAB/SVL) on the section between Breithülen and Münsingen as well as within Laichingen (town center),
 - Line 343 (RAB),
 - Line 390 (SWEG Bus),
 - Line 393 (RAB); this applies in particular to journeys starting and ending within the naldo zones or zone boundaries listed above in Sentence 1 and naldo zone no. 446 (Bad Saulgau), including naldo zone boundary no. 495 (Herbertingen), and
 - Line X340 (RAB).
- Furthermore, the naldo fare structure also applies within the DING core area when transferring to or from the following line:
 - Line 346 (RAB/SVL) on the section between Westerheim and Laichingen.
- The naldo fare also applies when journeys within the naldo area pass through fare zones 910, 911, 991, or 992.

11.5. bodo (Bodensee-Oberschwaben- Transport association)

Transitional arrangements

For journeys crossing the network boundary to or from the core bodo-area (comprising primarily the districts of Bodenseekreis, Lindau, and Ravensburg), the following regulations apply—specifically regarding the naldo-zones located within the bodo-core area: Zone No. 801 (Überlingen), No. 804 (Altshausen), and No. 805 (Aulendorf), including the naldo-zone boundary No. 891 (Hoßkirch/Königseggwald):

- The bodo-fare applies to travel within these naldo-zones or across the naldo-zone boundary, as well as between these zones (provided the bodo-fare zone is not exited).
- The bodo-fare also applies (provided the bodo-fare zone is not exited) to journeys on all bus and train lines within Zone No. 448 (Pfullendorf) to or from the rest of the bodo-area.
- The bodo-fare also applies (provided the bodo-fare zone is not exited) to journeys on the following (cross-network) lines to or from the rest of the bodo-area (including Zone No. 801):
 - RB53 (DB Regio) on the Bad Saulgau – Aulendorf section,
 - RB54 (DB Regio),
 - Line 40 (Bühler),
 - Line 290 (Reisch),
 - Line 640 (Bühler/RAB/Reisch),
 - Line 7538/R70 (RAB),
 - Line 7567 (RAB),
 - Line 7570 (RAB) on the Bad Saulgau – Aulendorf section, and
 - Line 7573/R65 (RAB) on the Bad Saulgau – Ravensburg section.
- Furthermore, within the naldo core area, the bodo fare also applies when transferring to or from the following lines:
 - Line 270 (Diesch, Inh. M&M GmbH) within Bad Saulgau (town center),
 - Line 280 (Diesch GmbH) within Bad Saulgau (town center),
 - Line 415 (Reisch) within Bad Saulgau (town center),
 - Line 419 (Reisch) within Bad Saulgau (town center),
 - Line 420 (Reisch / "Stadtbus"),
 - Line 470 (Frankenhauser) within Bad Saulgau (town center),
 - Line 800 (RAB),
 - Line 7558 (RAB), and
 - Line 7566 (RAB) within Bad Saulgau (town center).

- Otherwise, for journeys on all bus lines in bodo zones No. 24 (Überlingen) and No. 25 (Owingen)—including the boundary with zone No. 123 (Frickingen)—to or from the rest of the naldo area, the naldo fare applies, provided the naldo fare zone is not exited. naldo zone no. 801 (Überlingen) corresponds to bodo zones no. 24 and no. 25, including bodo zone boundary no. 123.
- Furthermore, the naldo fare applies to journeys on the following (cross-network) lines between the naldo zones or zone boundary listed in the first sentence above and the rest of the naldo area, provided the naldo fare zone is not exited:
 - RB53 (DB Regio)
 - RB54 (DB Regio),
 - Line 290 (Reisch) on the Bad Saulgau – Altshausen section,
 - Line 7567 (RAB),
 - Line 7567.1 (RAB) on the Bad Saulgau/Eichstegen – Aulendorf section,
 - Line 7570 (RAB) and
 - Line 7573/R65 (RAB) on the Ertingen – Herbertingen – Altshausen section.
- The bodo ticket offer "ECHT BODENSEE CARD (EBC)" is also accepted within the naldo core area on Line 500 (KVB/RAB / "Regiobus Donau-Bodensee").
- Furthermore, on days of operation (valid until 11:59 PM), all bodo-day tickets valid across the entire network—including the "ECHT BODENSEE CARD (EBC)"—are accepted:
 - (1) on the RB32a (SWEG / "Biberbahn") between the stations of Mengen and Stockach,
 - (2) on route 102 (KVB) in the section between Pfullendorf and Meßkirch/Rohrdorf ("Campus Galli"), and
 - (3) on route 600 (KVB / "Regiobus") in the section between Meßkirch and Rohrdorf ("Campus Galli").

11.6. VHB (Transport association Hegau-Bodensee)

Transitional arrangements

For cross-network journeys to or from the VHB area—exclusively when traveling on the RB32a (DB Regio / "Biberbahn")—the following regulations apply:

- All network-wide valid naldo day tickets (see No. 5.4) and the naldo "School Exchange Guest Card" (see No. 5.11) also entitle the holder to travel to/from Stockach station.
- All network-wide valid VHB day tickets—including the "Bodensee-card West"—are accepted for travel to/from Mengen station;

likewise, all network-wide valid bodo day tickets—including the "ECHT BODENSEE CARD (EBC)"—are accepted for travel between Mengen and Stockach stations (see No. 11.5).

- Furthermore, on days when the RB32a (DB Regio / "Biberbahn") is operating, all network-wide valid VHB day tickets (including the "Bodenseecard West") are also accepted on line 600 (KVB / "Regiobus") (valid until 11:59 PM).

12. Cross-network services

In the event that a cross-network fare offer is accepted as described below, and a vehicle with limited carrying capacity is used (e.g., specifically in the case of demand-responsive services using a passenger car or similar vehicle), any existing provisions regarding accompanying passengers associated with that cross-network offer shall be restricted to the extent necessary to ensure that the vehicle's carrying capacity is not exceeded for each ticket held.

The acceptance of cross-network fare offers described below does not extend to the demand-responsive services listed in Appendix 7 that are subject to restricted ticket validity or special tariff regulations.

12.1. - *no longer occupied* –

12.2. Tickets for the Baden-Württemberg Tariff (bwtarif)

On the lines or line sections included in the integrated fare network, tickets for the Baden-Württemberg fare system (bwtarif) are accepted in accordance with the bwtarif conditions of carriage and fare regulations (see www.bwtarif.de); this applies in particular to:

- Route-specific single tickets (single journey and group ticket, each available for one-way or return travel) as well as
- Baden-Württemberg-Ticket, Europa-Park Rust combination ticket, and
- Schüler-Ferien-Ticket (student holiday ticket).

12.3. - *no longer occupied* –

12.4. BahnCard 100

Holders of the BahnCard 100 issued by Deutsche Bahn AG (DB) are entitled to make unlimited journeys on lines or line sections included in the integrated fare system within the city of Reutlingen and within the Tübingen city fare zone (= fare zone 11; see Appendix 5A). The territory of the city of Reutlingen corresponds to the municipal boundaries

of Reutlingen, including all constituent districts and the Mark West and Mahden industrial areas.

DB's regulations regarding the carriage of additional passengers do not apply. However, the provision set out in No. 3.3, sentence 3, may be applied.

Combining the BahnCard 100 with connecting tickets (see No. 5.15) is not permitted.

Otherwise, the applicable DB terms and conditions for the purchase and use of BahnCards, as well as the applicable DB terms and conditions for the online sale of BahnCards, apply.

Where the Deutschlandticket (see No. 12.9.1) is integrated into the BahnCard 100, the regulations governing the Deutschlandticket (see No. 12.9.1) apply..

12.5. City-Ticket

Deutsche Bahn AG (DB) tickets showing a printed destination station (for the outbound journey)—specifically:

- Reutlingen (Hauptbahnhof, Reutlingen-West, Betzingen, and Sondelfingen) or
- Tübingen (Hauptbahnhof, Tübingen West, Lustnau, Derendingen, Unterjesingen Mitte, and Unterjesingen Sandäcker)

that also bear the suffix "+City" next to the printed destination station entitle the holder, upon arrival at the respective destination station—

- on the travel date specified on the DB ticket, or
- in the event of a break in the journey, only on the day of the final ticket validation mark

to make a single onward journey towards the final destination corresponding to the destination station

- either within the city area of Reutlingen (see No. 12.4, sentence 2)
- or within the Tübingen city fare zone (= fare stage 11, see Appendix 5A)

using lines or line sections included in the integrated fare system until the end of service (including night service lines, where applicable).

For return tickets of this type, the return journey (a single trip on the specified return date until the end of service—including night service lines, where applicable—to the station within the Reutlingen city area or the station within the Tübingen city fare zone) is also permitted on lines or line sections included in the integrated fare system.

DB tickets with a printed starting station of

- Reutlingen (Hauptbahnhof, Reutlingen-West, Betzingen, and Sondelfingen) or
 - Tübingen (Hauptbahnhof, Tübingen West, Lustnau, Derendingen, Unterjesingen Mitte, Unterjesingen Sandäcker),
- which also bear the suffix "+City" next to the printed starting station, entitle the holder to a single journey on the travel date specified on the DB ticket. This journey may be made on lines or line sections included in the transport association tariff—up to the end of service (including night service lines, where applicable)—to the printed starting station within the area of the city of Reutlingen (see No. 12.4, sentence 2) or within the Tübingen city tariff area (= fare zone 11, see Appendix 5A).

In the case of return tickets of this type, the return journey (a single trip on the specified return date up to the end of service—including night service lines, where applicable—from the station to the area of the city of Reutlingen or the Tübingen city tariff area) is also permitted on lines or line sections included in the transport association tariff.

Such "City-Ticket" travel entitlement applies to all holders of the DB ticket.

Combining the "City-Ticket" travel entitlement with connecting tickets (see No. 5.15) is not permitted.

Otherwise, the currently applicable DB Conditions of Carriage for Passengers by DB Companies (BB Personenverkehr) and the currently applicable DB Conditions for the Online Sale of Tickets (Internet) apply.

12.6. - no longer occupied -

12.7. – no longer occupied -

12.8. Gästekarte Schwäbische Alb („AlbCard“)

With the exception of zones (or zone boundaries) nos. 501, 508–512, 592, 619, 620, 622, 634–637, 801, 804, and 805, personal "AlbCard" guest cards issued by the Schwäbische Alb Tourismusverband e. V. (SAT) (see www.schwaebischealb.de) are accepted within the naldo fare zone—subject to the same conditions as day tickets (see no. 5.4.1)—on lines or line sections included in the integrated fare system.

12.9. Deutschlandticket

12.9.1. Generally binding tariff regulations for the Deutschlandticket

(1.) principle

The Deutschlandticket is a fare offer valid throughout Germany for local and regional rail passenger transport (SPNV) and local public passenger transport (ÖPNV), subsidized by the Federal Republic of Germany and the federal states. It is valid from May 1, 2023.

The fare regulations set out here apply to the Deutschlandticket and are binding on all participating transport companies providing local/regional rail passenger transport and local public passenger transport in Germany. These fare regulations supplement the existing fare and carriage conditions of the participating transport associations, state tariffs, and the "Deutschlandtarif" (national tariff), as well as the carriage conditions of the participating railway undertakings (SPNV) and transport companies (ÖPNV), unless otherwise specified in the following provisions.

The terms and conditions of the issuing company apply to the issuance of the Deutschlandticket.

A Deutschlandticket constitutes a valid ticket within the meaning of these fare regulations only if it has been issued by a company included on the list of participating companies (positive list). The positive list can be viewed at the following web address: deutschlandticket-verkaeuer.de.

(2.) Right to travel, conditions of use, and scope of validity

During its validity period, the Deutschlandticket entitles the holder to unlimited use of regional passenger trains (SPNV) within the scope of the "Deutschlandtarif" (Germany-wide fare system) in second class, as well as other local public transport (ÖPNV) services within the geographical scope of the fares set by participating transport companies, transport associations, and state tariff organizations. This includes areas of validity located abroad, provided that the specific transport association's or company's own tariff zone extends into foreign territory under a corresponding agreement. Local public transport (ÖPNV) includes carriage by tram and trolleybus as defined by the Passenger Transportation Act (PBefG), as well as by motor vehicles in scheduled local transport services pursuant to Sections 42 and 44 of the PBefG. Scheduled local transport services under Section 43 of the PBefG fall within the scope of validity provided they are generally accessible in accordance with Section 2, Paragraph 4 of the PBefG.

The Deutschlandticket is not valid on modes of transport operated primarily for tourist or historical purposes.

In principle, the use of long-distance trains with the Deutschlandticket is excluded. Any exceptions to this rule (e.g., within the framework of

integration schemes) will be announced regarding the rail transport scope of the Deutschlandticket.

The Deutschlandticket is non-transferable and is issued as a personal ticket in the form of a smart card or a mobile ticket; it must display at least the passenger's first and last name. A ticket issued as a barcode ticket also includes the passenger's date of birth. The same applies to all smart cards issued on or after January 1, 2025. Passengers must carry an official photo ID and present it during ticket inspections. For children and young people up to the age of 16, a student travel pass suffices as proof of eligibility. If no such pass is issued, the requirement to provide proof of eligibility does not apply.

The Deutschlandticket does not include the free carriage of persons over the age of 6.

The Deutschlandticket is valid exclusively for travel in 2nd class. Upgrading to 1st class is permitted within the scope of transport associations, regional tariffs, and the national tariff (Deutschlandtarif), subject to the respective tariff regulations.

A regular bicycle ticket must be purchased to take a bicycle along, provided that a fee applies to bicycle carriage on the specific journey.

A regular ticket must be purchased to take a dog along, provided that a fee applies to the carriage of dogs on the specific journey.

(3.) Contract Term and Termination

The Deutschlandticket can be purchased at sales outlets or via distribution channels established by transport companies, transport associations, and regional tariff organizations for subscription products.

The Deutschlandticket is issued as a subscription. Subscriptions can commence on the first day of any given month.

The subscription is concluded for an indefinite period and may be cancelled on a monthly basis. Notice of cancellation must be given by the 10th of the month to take effect at the end of that same calendar month. In the event of cancellation, the Deutschlandticket remains valid until the end of service on the last day of that calendar month, but no later than 3:00 a.m. on the following day.

In addition to the monthly cancellation option, a fixed 12-month term may also be offered in conjunction with other passenger transport products.

(4.) Transport charge

The price for the Deutschlandticket subscription is €63.00 per month with monthly payment. An annual payment option covering twelve times the monthly amount may be offered.

For services that operate only upon request (e.g., on-demand transport, shared taxis, or call-a-bus services) and for daily railway operations involving special modes of operation (e.g., narrow-gauge railways with steam traction), a surcharge may be levied in accordance with local fare regulations.

(5.) job ticket (Jobticket)

The Deutschlandticket may be offered as a discounted "Jobticket."

This Jobticket may be used by employees whose employer has entered into an agreement regarding the purchase of the Deutschland-Jobticket with a participating transport association or transport company. For the purposes of this provision, employers may include companies, administrative bodies, public authorities, and other institutions.

The fare for the Deutschlandticket when issued as a Jobticket is the fare specified in Section (4) minus a 5% discount. A prerequisite for the discount is that the employer provides a subsidy for the Jobticket amounting to at least 25% of the fare specified in Section (4).

(6.) Passenger rights

For rail journeys, passenger rights apply in accordance with Part A, No. 8 of the *Deutschlandtarif* (Germany Tariff) fare conditions and Part C, No. 8 of the fare conditions for *Deutschlandtarif* season tickets, in their respective approved and published versions, available online at www.deutschlandtarifverbund.de. The fare for the *Deutschlandticket* is deemed a significantly reduced fare pursuant to Section 3 of the EVO (Railway Transport Ordinance). The additional right in the event of delay pursuant to Section 11 (1) No. 1 of the EVO is excluded.

(7.) refund

The refund rules applicable to season tickets also apply to the Deutschlandticket. Furthermore, a refund due to illness requires the submission of a certificate from a doctor, hospital, or health insurance provider confirming an inability to travel for a period of more than 21 consecutive days. The application for a refund must be submitted to the administration of the contracting company without delay, and no later than one week after the ticket's validity has expired.

Refunds for full calendar months are based on the monthly fare applicable in the month in question; for partial months, the refund is calculated at 1/30 of the fare payable for that month per day.

12.9.2. Terms and conditions of the transport companies participating in the naldo network regarding the issuance of the Deutschlandticket

12.9.2.1. Start

The Deutschlandticket (issued as a smartcard) can become valid on the first day of any month, provided the order is placed via www.abos.naldo.de by the 10th of the preceding month, or the corresponding naldo order form—complete with a SEPA direct debit mandate—is submitted to the authorized naldo issuing office by the 10th of the preceding month. For the Deutschlandticket issued as a mobile ticket, orders for the current month can be placed via www.abos.naldo.de up until the 27th of the month.

An order placed with an authorized naldo issuing office is considered valid only if it is submitted online via www.abos.naldo.de or if a fully completed naldo order form is submitted to a naldo subscription center.

Orders for the Deutschlandticket as a "Jobticket" (employer-subsidized ticket) or as a mobile ticket can only be placed via www.abos.naldo.de; they cannot be ordered using a paper order form.

The subscription contract comes into effect—subject to a successful credit check—upon provision of the Print@Home ticket and is concluded with the company issuing the smartcard or the retrieval code.

The monthly payment amount must be paid in full in advance. To this end, the issuing company must be authorized to collect this amount from the customer's bank account until further notice. The customer undertakes to ensure sufficient funds are available in the specified account for the monthly debit starting from the 15th of the preceding month. The SEPA direct debit mandate includes consent for the account-holding financial institution to adjust the monthly debit amount (increase or decrease) in the event of tariff changes.

12.9.2.2. - *no longer occupied* -

12.9.2.3. Insufficient funds

If the collection of monthly ticket fees is not possible due to insufficient funds, or if the account holder disputes a debit despite it being processed correctly, the Deutschlandticket subscription may be

terminated without notice by the issuing company holding the contract. The customer is liable for any resulting returned-debit fees. Following termination, the smart card or mobile ticket will be blocked, and the travel entitlement will become invalid.

If the subscriber is not the holder of the account specified in the SEPA direct debit mandate, the subscriber (or, where applicable, their legal representative) and the account holder shall be jointly and severally liable for all payment obligations arising from the subscription contract.

12.9.2.4. Subscription changes

Changes to name, address, and IBAN or BIC (new SEPA direct debit mandate), or other details affecting the subscription, may only take effect on the first day of a calendar month; the customer must notify the provider of such changes without delay, and no later than the 15th of the preceding month.

12.9.2.5. Loss or destruction

In the event of the loss or destruction of a Deutschlandticket issued as a chip card by a transport company under contract with naldo, the passenger shall receive a new chip card upon payment of a fee of €15.00; if the original chip card is recovered, it must be returned immediately.

The passenger is permitted to prove that no administrative costs were incurred or that such costs were significantly lower than the flat-rate fee.

12.9.3. Additional regulations for the City of Tübingen

Residents of the City of Tübingen (including its districts) may purchase a Deutschlandticket at a rate subsidized by the City of Tübingen. Proof of eligibility—such as an identity card or a certificate of residence registration—must be provided when ordering.

Residents of the City of Tübingen (city center and districts) aged 18 and older who hold a KreisBonusCard or KreisBonusCard Extra Tübingen may purchase the "Deutschlandticket Tübingen mit KreisBonusCard" which is subsidized by the City of Tübingen. A special price applies to this Tübingen Deutschlandticket.

A valid KreisBonusCard Tübingen or *KreisBonusCard Extra must be presented when ordering.

Eligibility for the specially priced "Deutschlandticket Tübingen mit KreisBonusCard" must be re-verified after one year. The subscription contract terminates if eligibility ceases.

The Deutschlandticket-add-on option "naldo-Plus" (see Section 5.18) cannot be combined with the City of Tübingen's subsidized Deutschlandtickets.

12.9.4. Deutschlandticket 1st Class Add-on (Baden-Württemberg)

The transport companies under contract with naldo offer the "Deutschlandticket Zusatzoption 1. Klasse BW" (1st-class add-on option for Baden-Württemberg) for the entire state of Baden-Württemberg—with the exception of holders of the "Deutschlandticket JugendBW" (see No. 5.17).

12.10. Gästekarte Oberschwaben Allgäu („AusZeit Card" and „GästePass")

The personal "AusZeit Card" and "GästePass" guest cards issued by Oberschwaben Tourismus GmbH (OTG) (see www.oberschwaben-tourismus.de) are accepted within the scope of the naldo fare system—in accordance with the rules for day tickets (Section 5.4.1)—on lines or route sections included in the integrated fare network within the following areas:

- the entire district of Sigmaringen (naldo zones 439–449, including zone boundaries 491–495),
- part of the district of Reutlingen, specifically naldo zone 227 (Zwiefalten),
- the entire district of Ravensburg (part of the *bodo* network; thus including naldo zones 804 and 805 and zone boundary 891), and
- the entire district of Biberach (part of the DING network; thus including naldo zones 910 and 911 and zone boundaries 902 and 991), as well as
- along the entire route of line 500 (KVB/RAB).